

2023 Summit DD Annual MUI Review

Stakeholder Committee

Rule Requirements

- Ohio Administrative Code 5123-17-02 establishes requirements for addressing Major Unusual Incidents (MUI) and Unusual Incidents (UI). This includes the implementation of a continuous quality improvement process in order to **prevent** and/or **reduce** the risk of potential harm to individuals served.

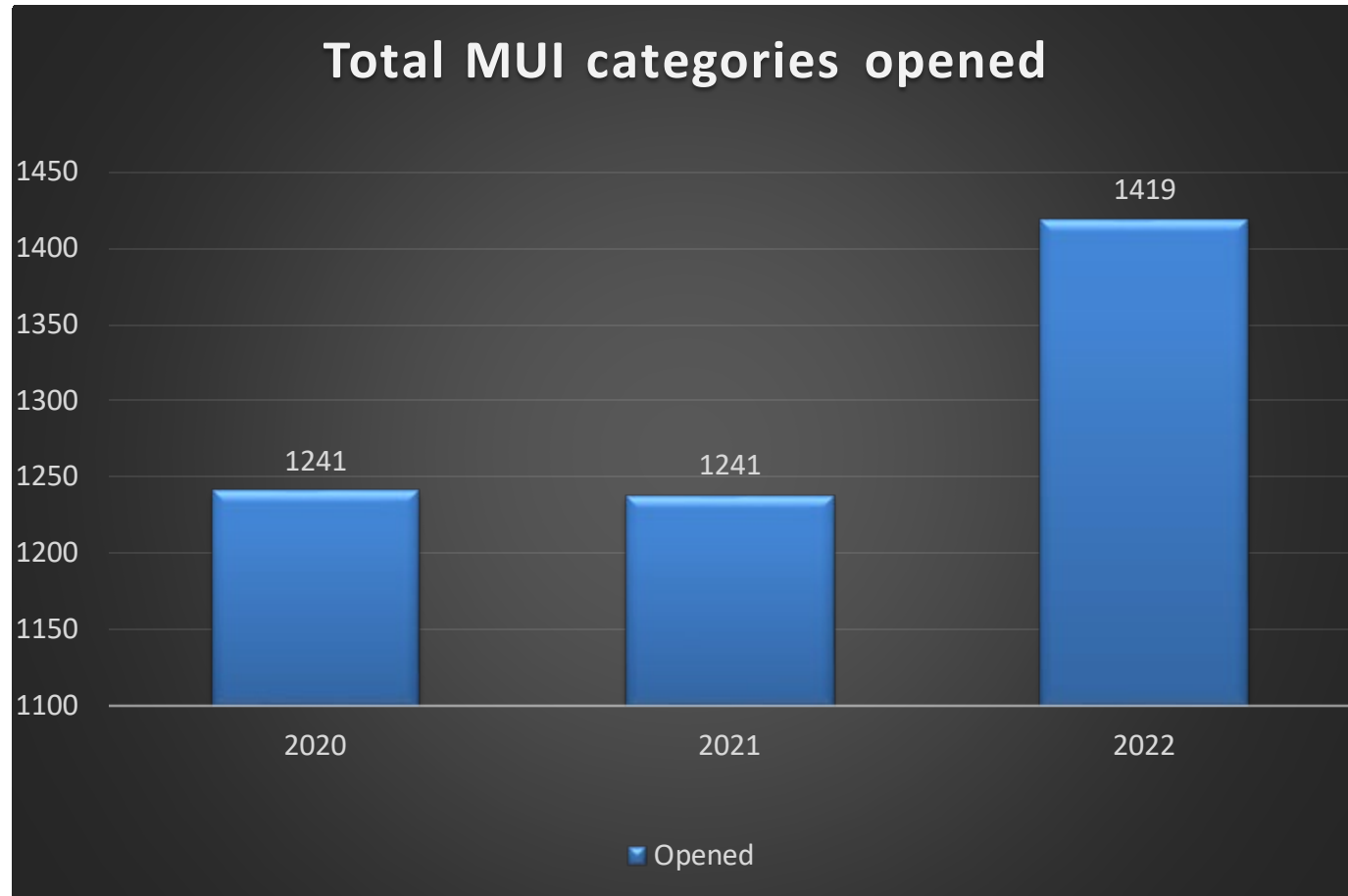
Role of Stakeholder Committee

- The role of the Stakeholder Committee is to review and share data prepared by the county board to identify **trends, patterns, or areas for improving the quality of life** for individuals served in that county.

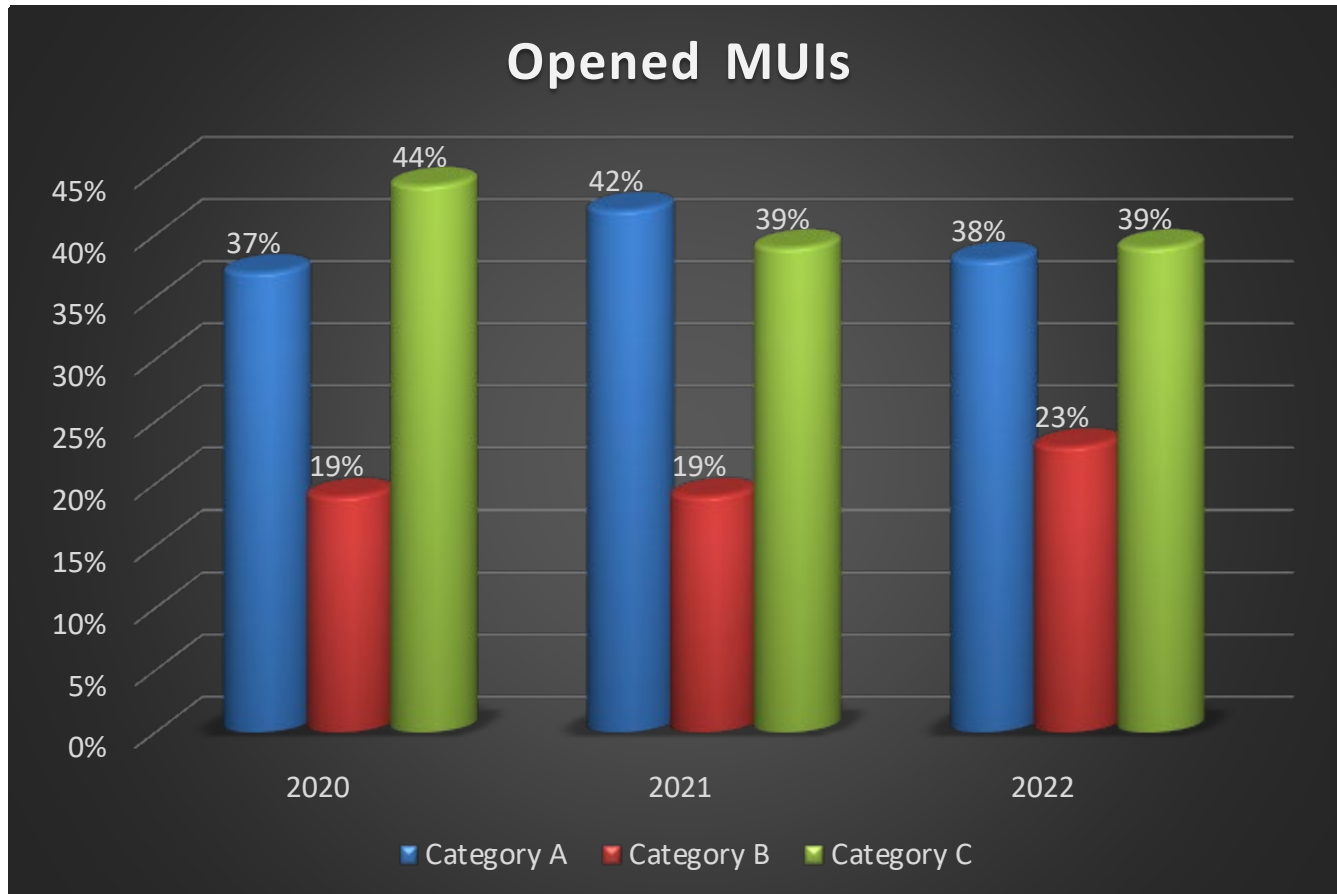
2022 Data Limitations

- DODD began a transition from the Incident Tracking System (ITS) to the Ohio Incident Tracking and Monitoring System (OITMS) at the end of August 2022. The transition is ongoing. As a result, most reports used to gather detailed data shared in previous Stakeholder meetings is currently unavailable.
 - This has resulted in the inability to conduct the typical “deeper dive” into all MUI categories.
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Overall MUI Trends in Summit County



Overall MUI Trends in Summit County

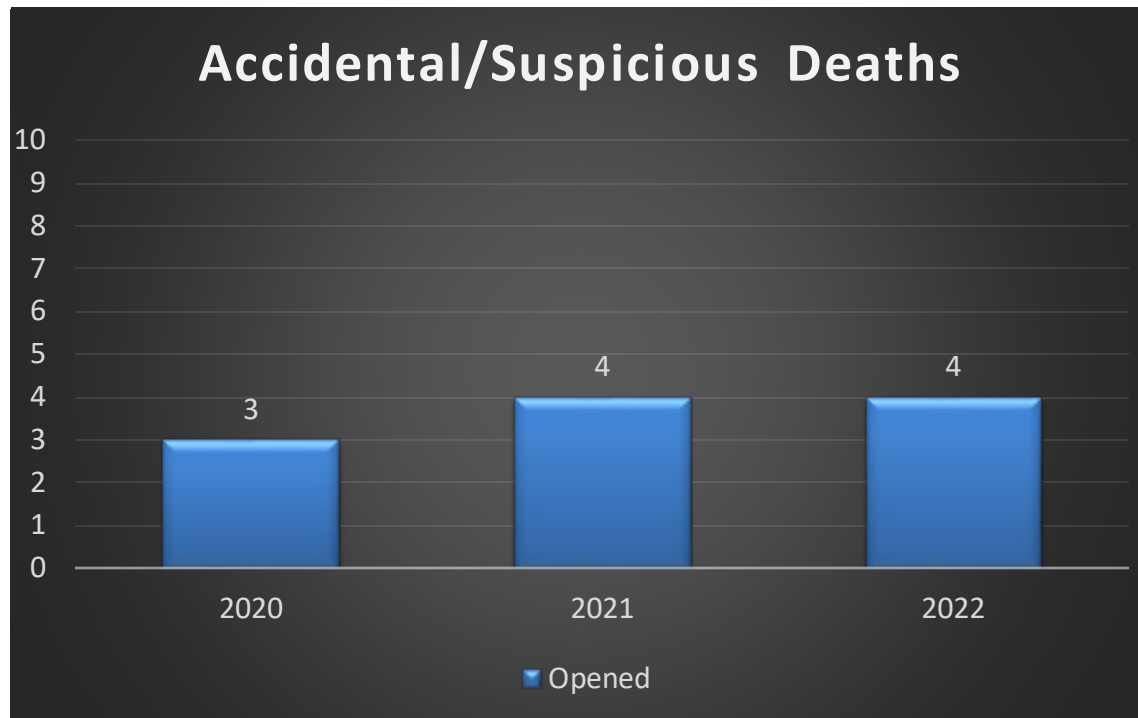


Category A MUIs

- Accidental/Suspicious Death
 - Alleged Abuse – Physical
 - Alleged Abuse – Sexual
 - Alleged Abuse – Verbal
 - Alleged Neglect
 - Exploitation
 - Failure to Report
 - Misappropriation
 - Prohibited Sexual Relations
 - Rights Code Violation
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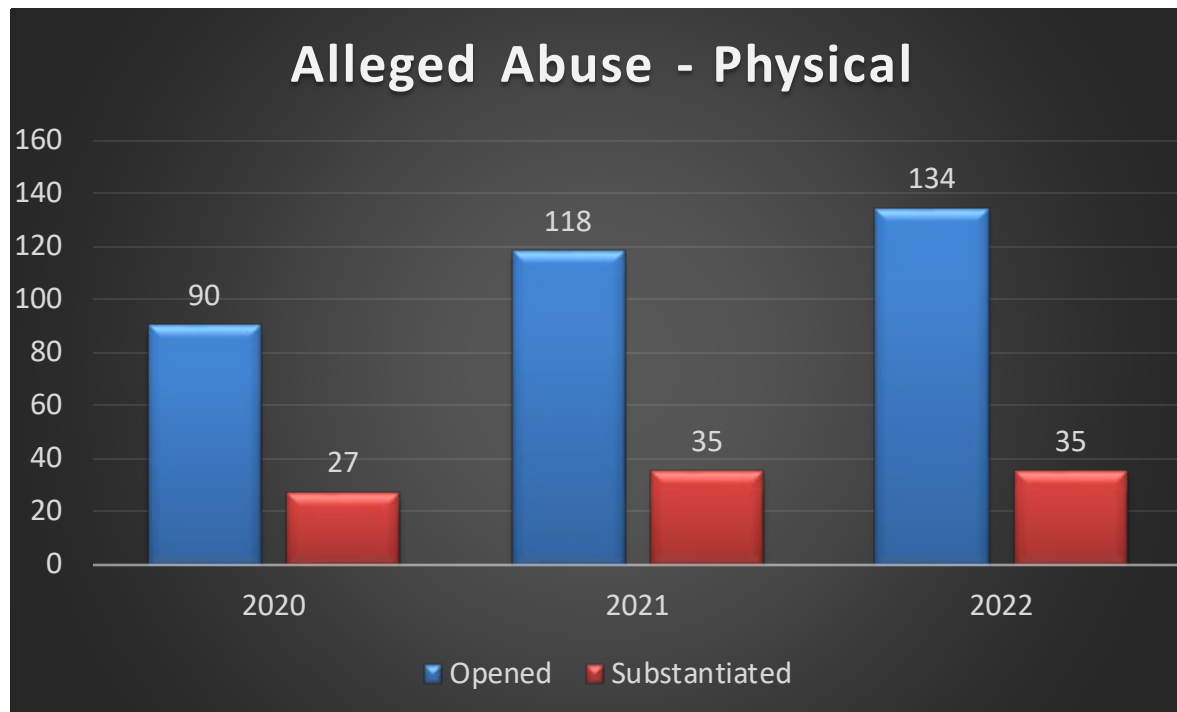
Accidental/Suspicious Death

- The death of an individual resulting from accidental or suspicious circumstances



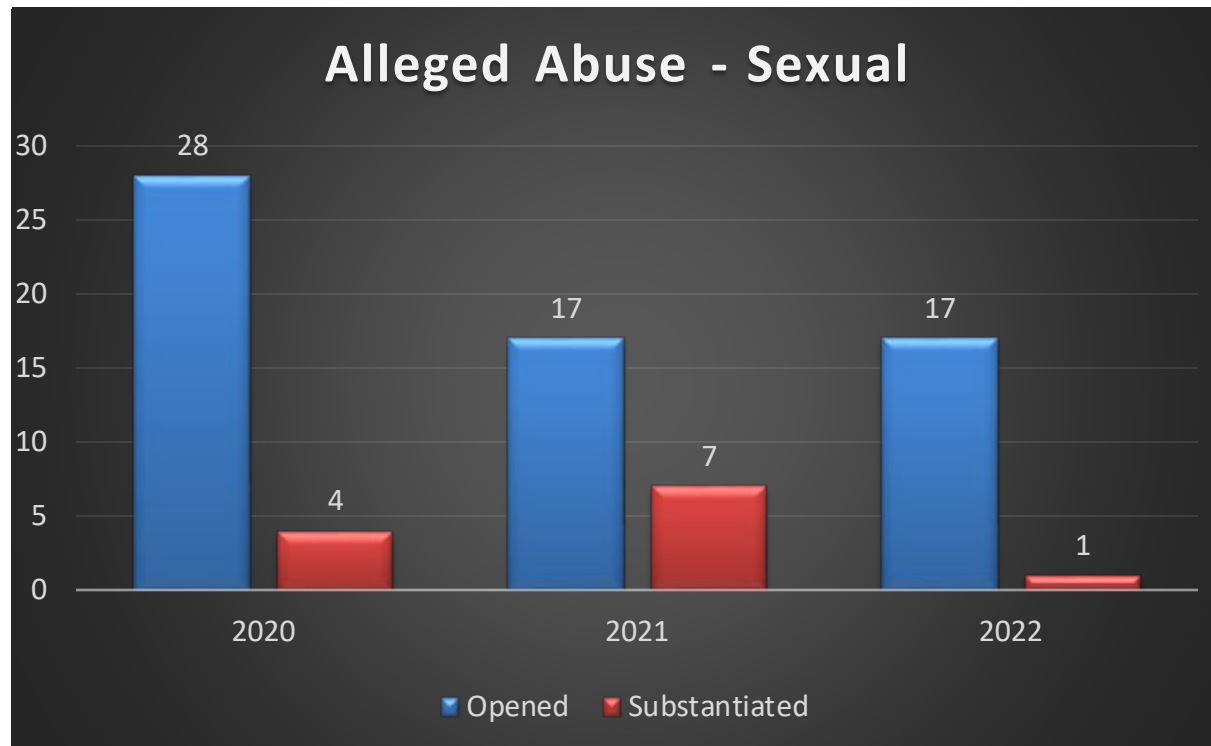
Alleged Abuse - Physical

- Physical force which can reasonably be expected to result in harm/injury



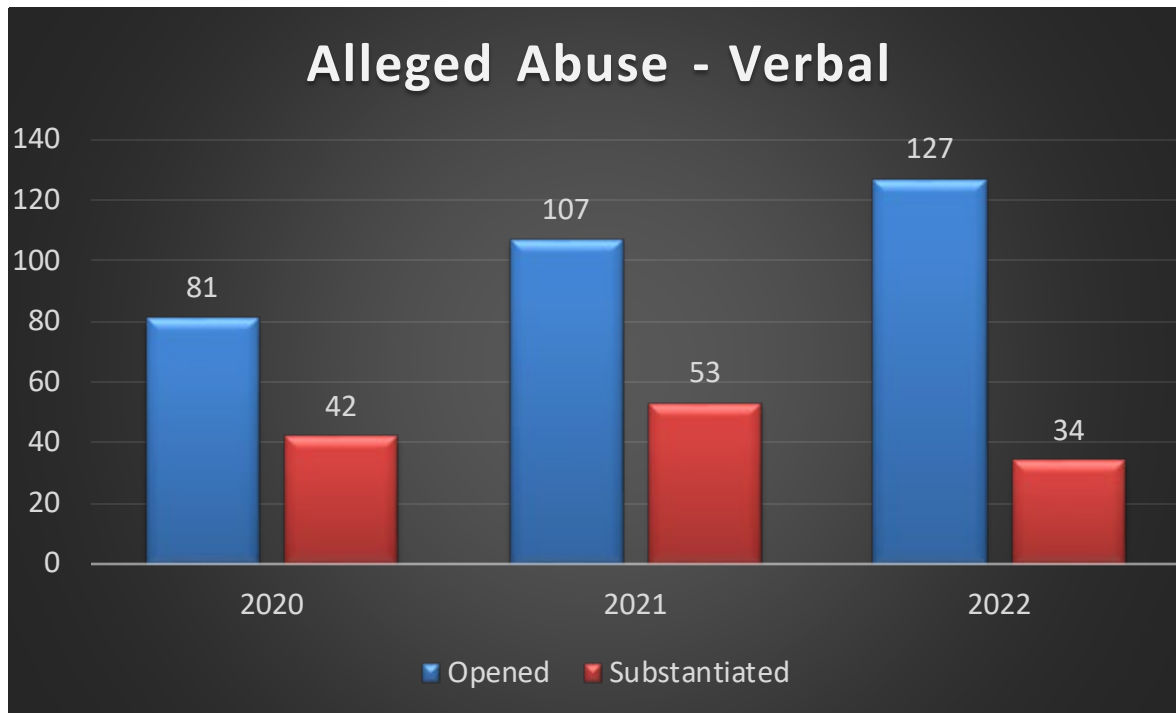
Alleged Abuse - Sexual

- Unlawful sexual conduct or contact with an individual served



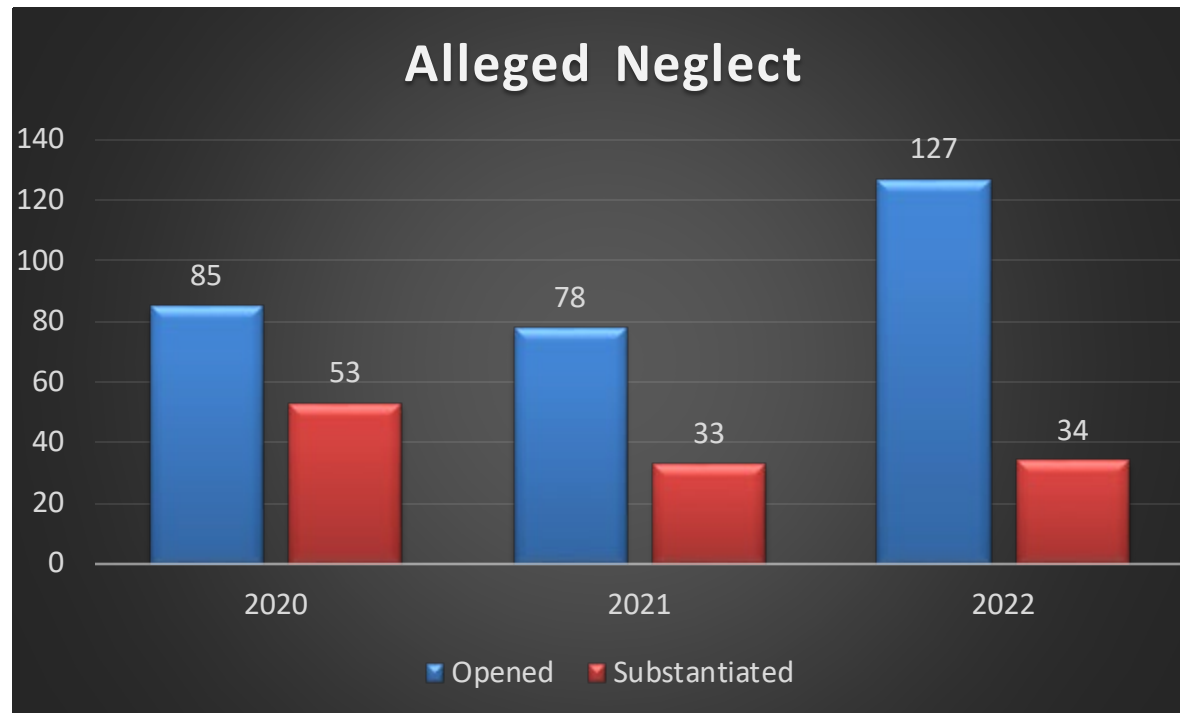
Alleged Abuse - Verbal

- Use of words, gestures, or other communicative means to threaten, coerce, intimidate, harass, or humiliate an individual



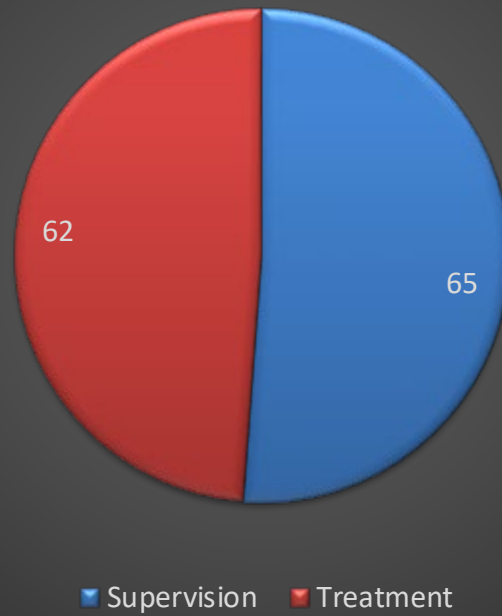
Alleged Neglect

- Failing to provide an individual with medical care, personal care, or other support that results in a serious injury or places an individual or other person at risk of serious injury

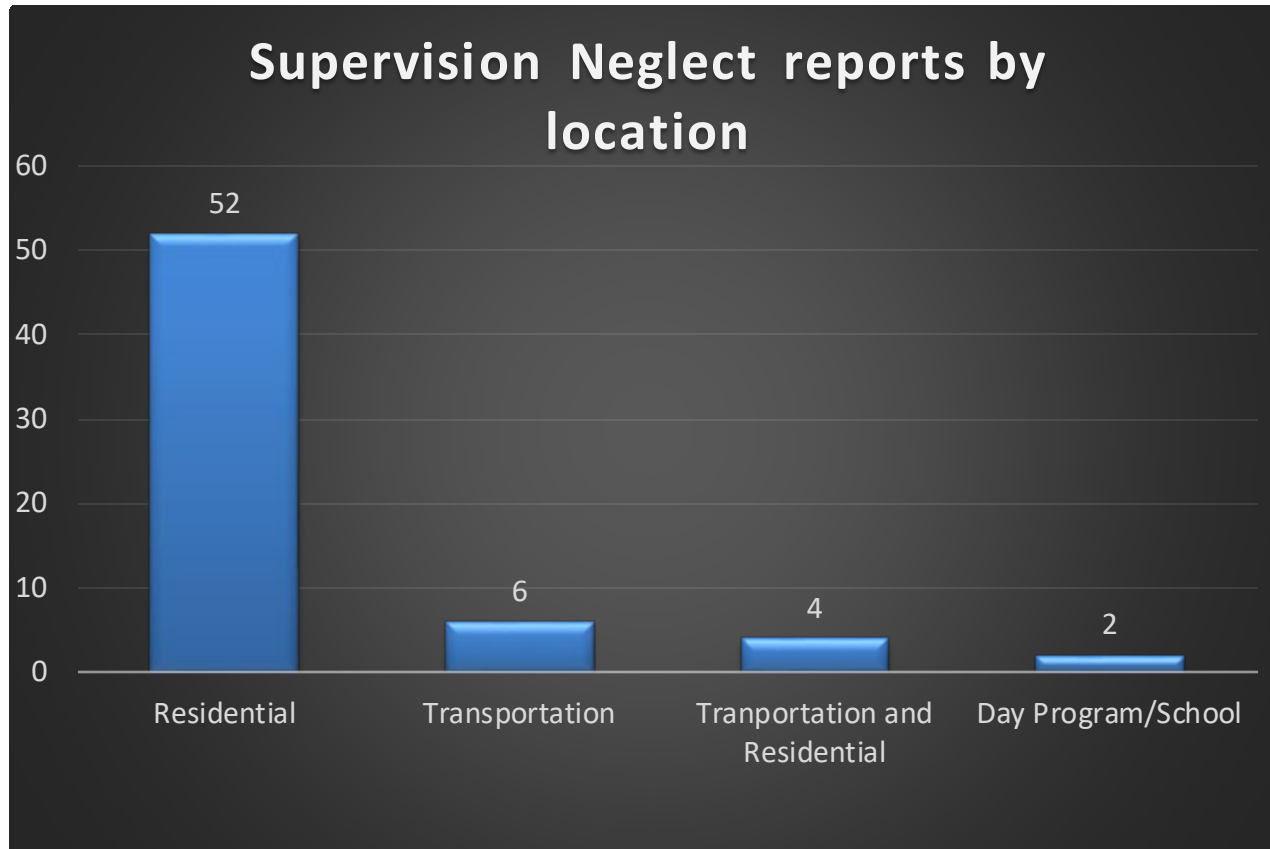


Alleged Neglect

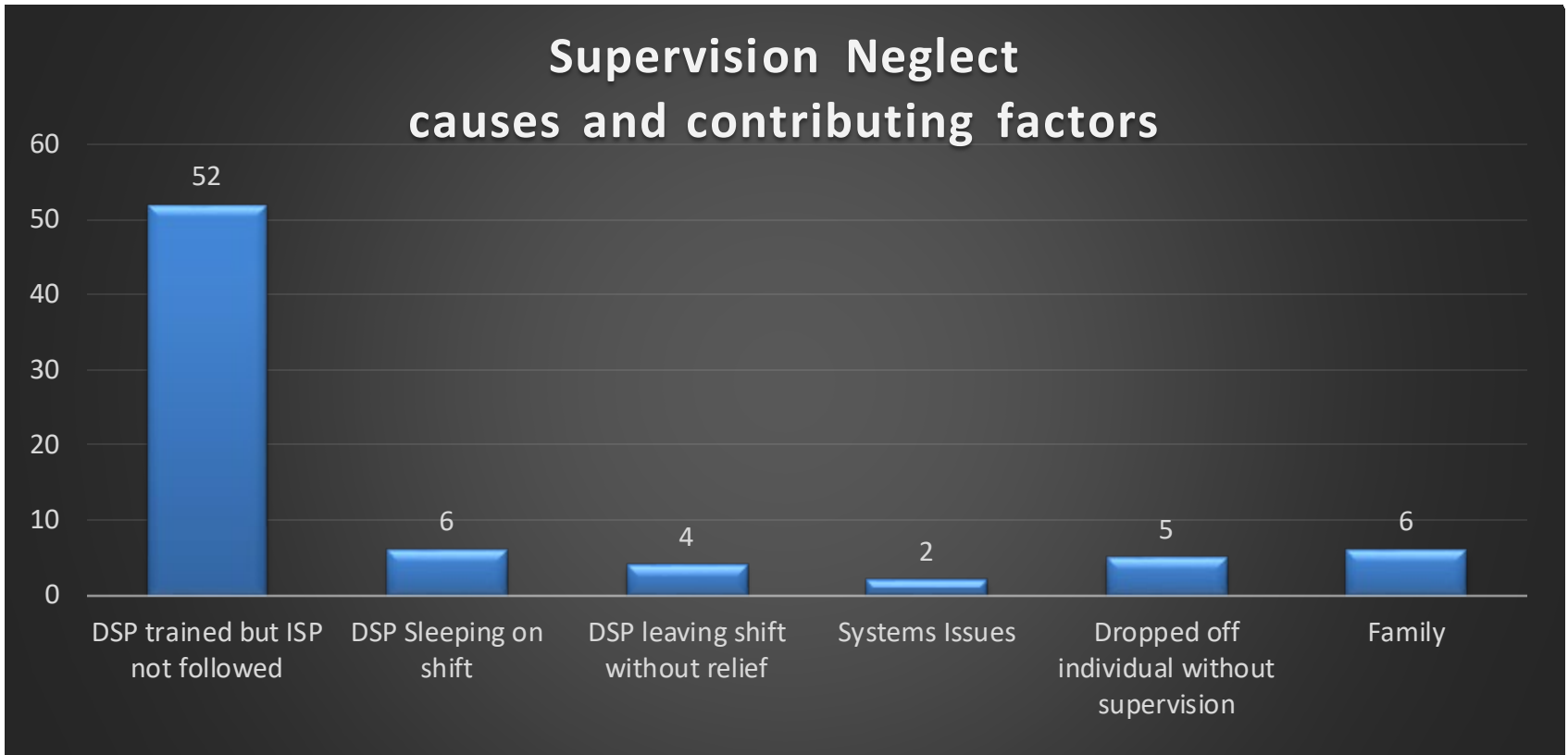
Types of Alleged Neglect in 2021



Alleged Neglect



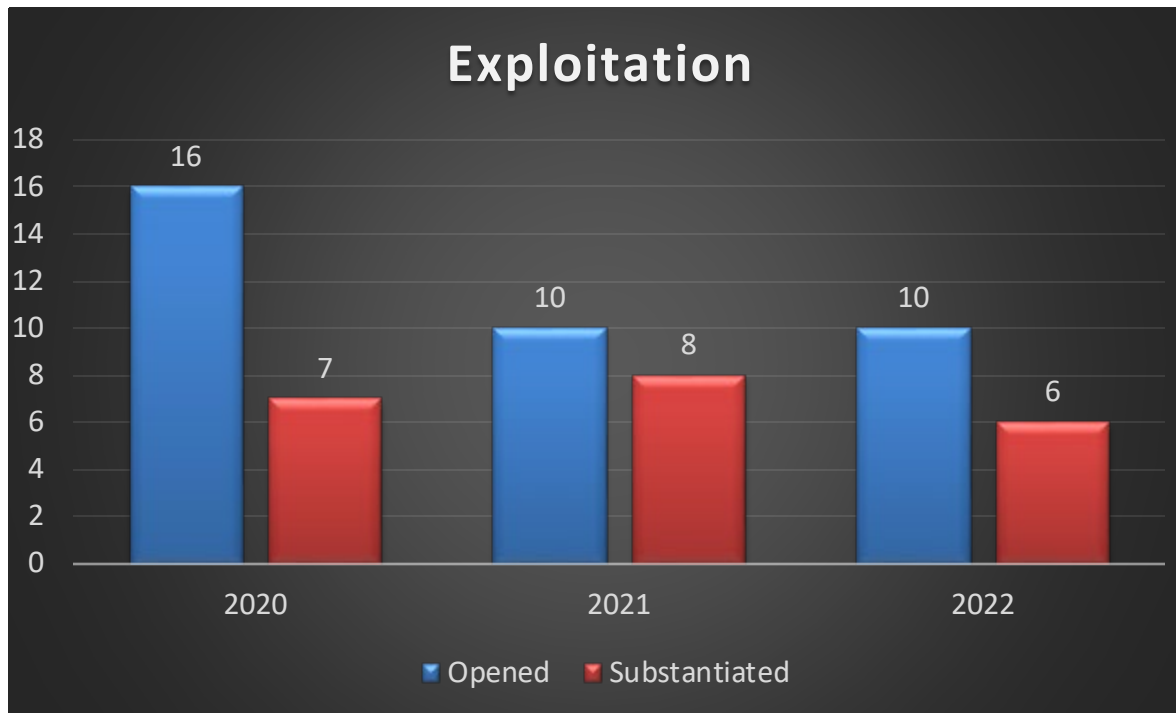
Alleged Neglect



*An incident can have multiple causes and contributing factors

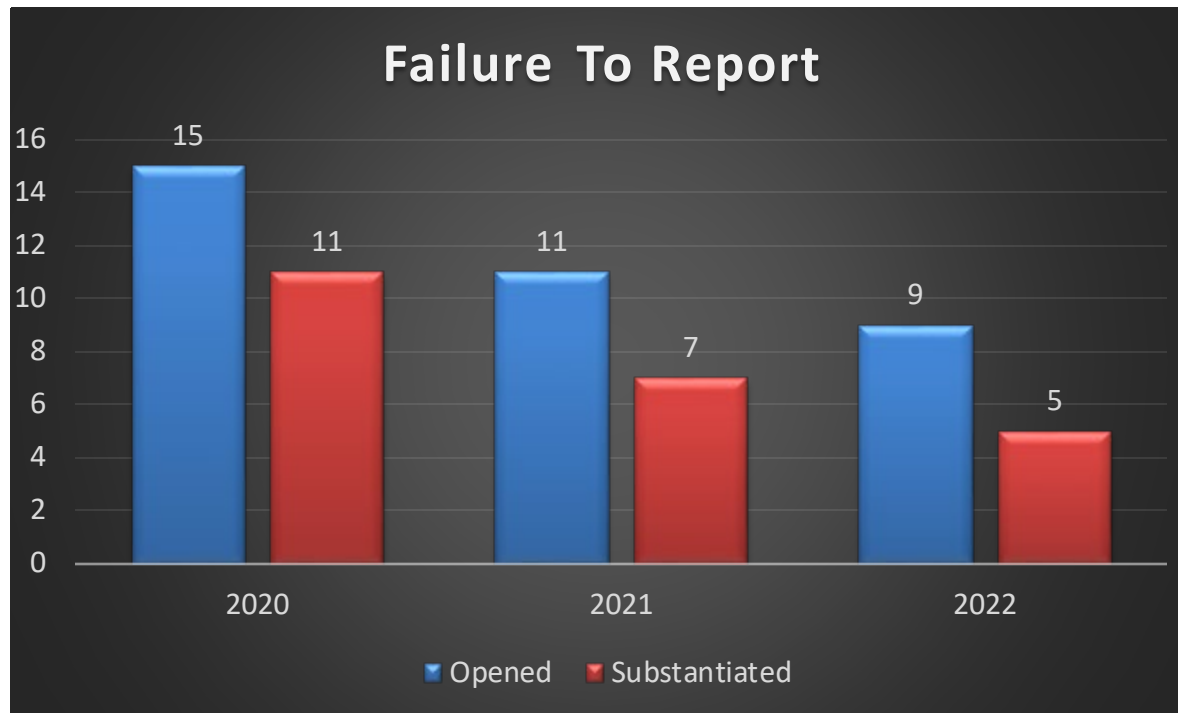
Exploitation

- Unlawfully or improperly using an individual's resources for personal benefit, profit, or gain



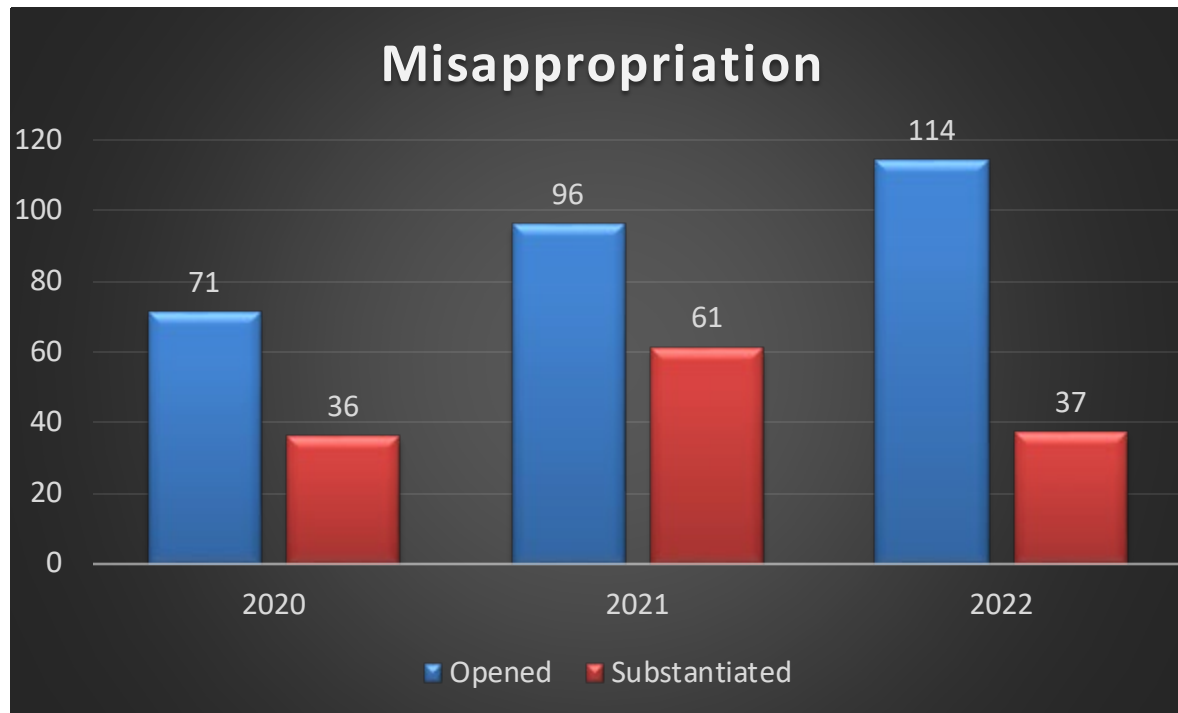
Failure to Report

- A staff person unreasonably fails to report an incident, and that failure results in substantial risk of harm to an individual



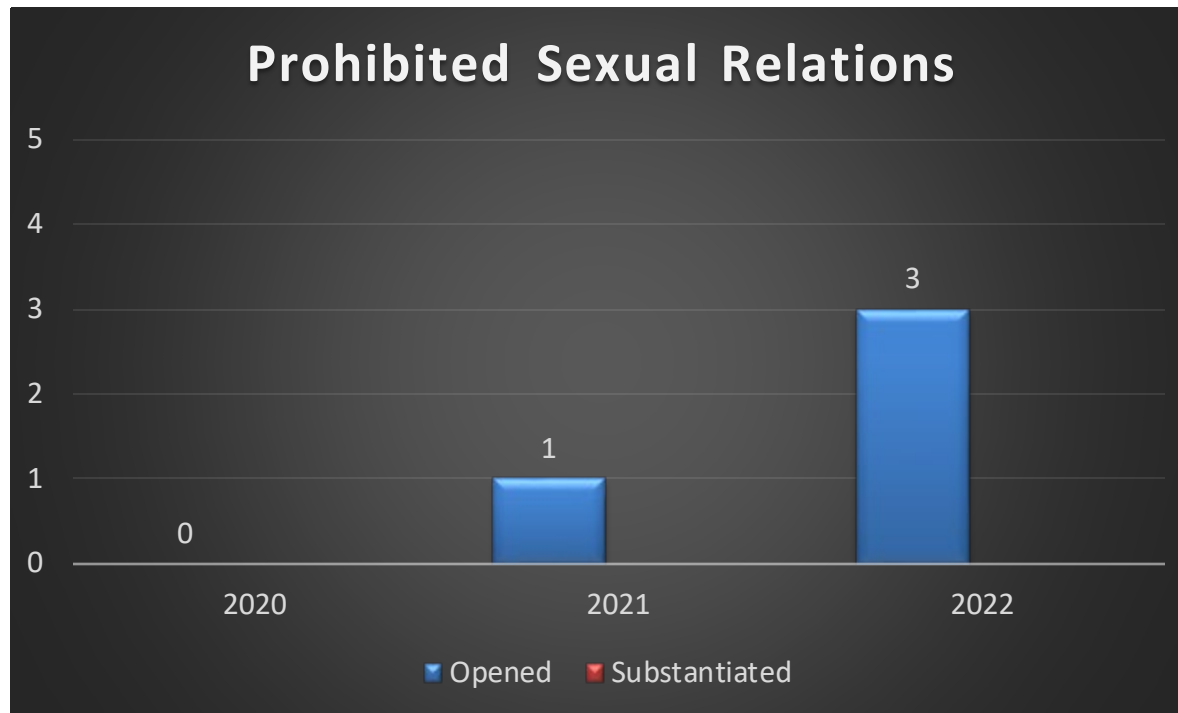
Misappropriation

- Intentionally depriving, defrauding, or otherwise obtaining the real or personal property of an individual served



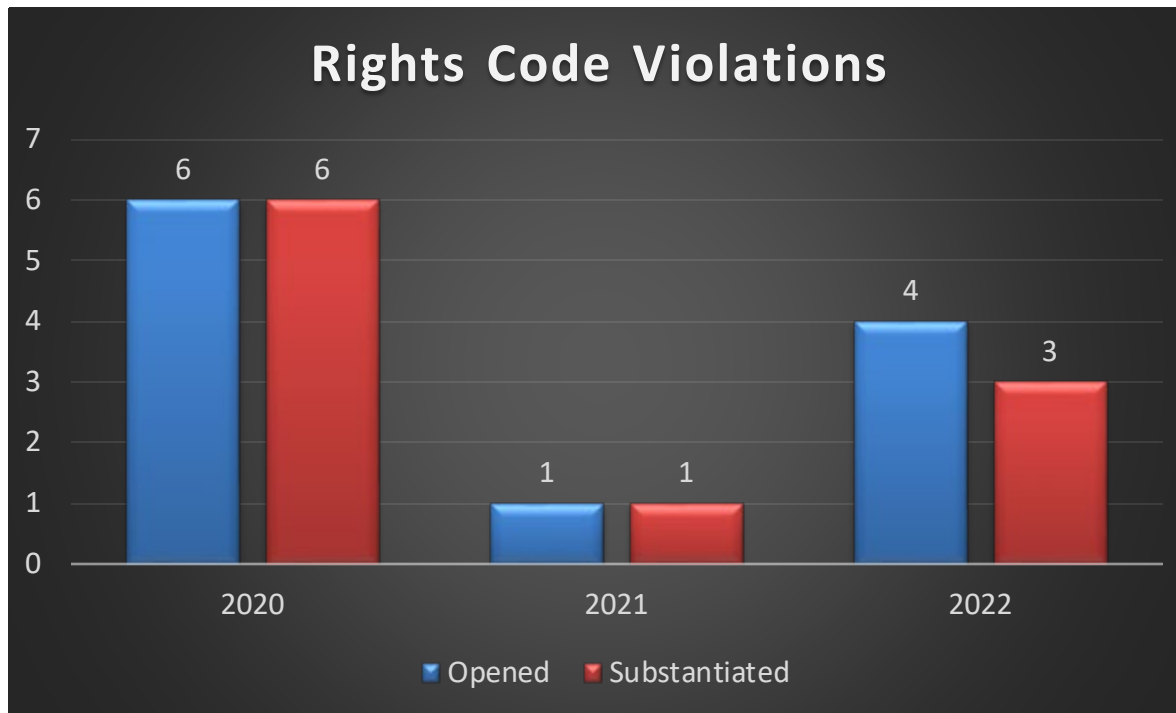
Prohibited Sexual Relations

- Consensual sexual conduct/contact between a DD employee and an individual served (who is not their spouse)



Rights Code Violation

- Any violation of an individual's rights which creates a likely risk of harm to the health and/or welfare of the individual

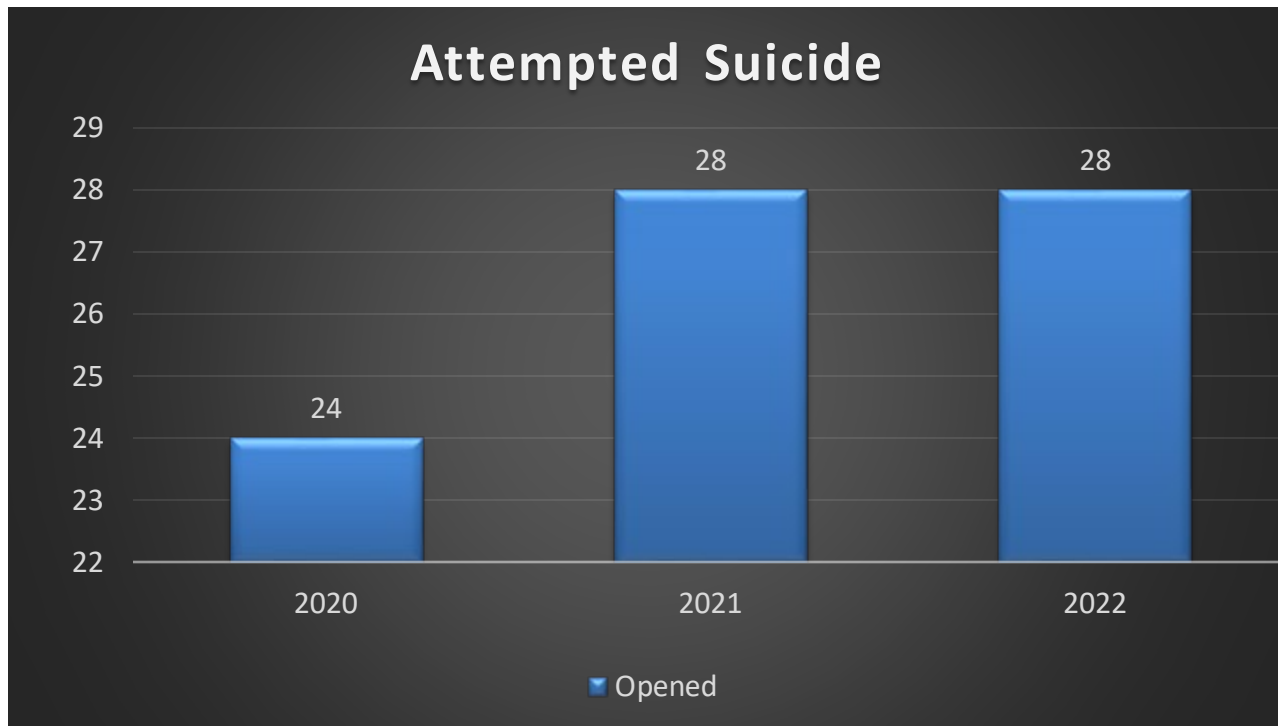


Category B MUIs

- Attempted Suicide
- Medical Emergency
- Missing Individual
- Non-accidental/Non-suspicious Death
- Peer to Peer Acts
- Significant Injury

Attempted Suicide

- A physical attempt at suicide which results in ER treatment, inpatient observation, or a hospital admission

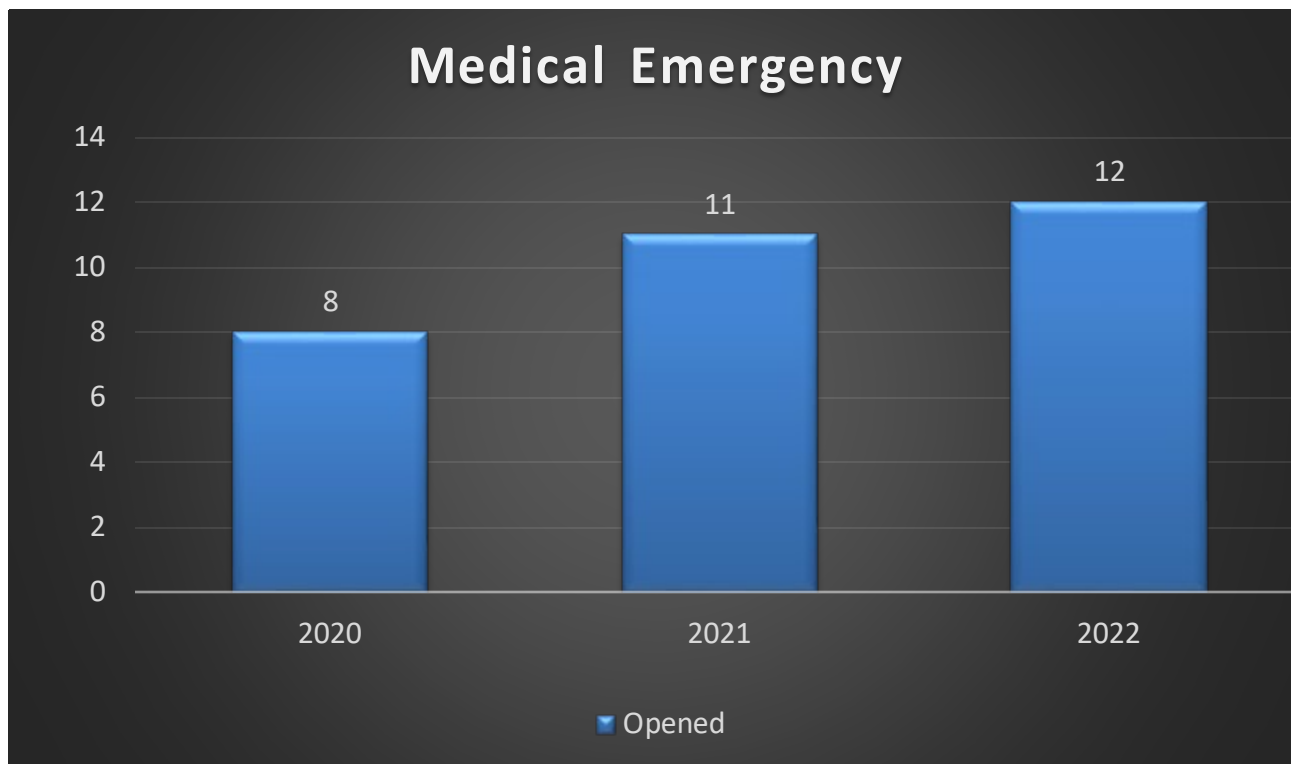


Attempted Suicide

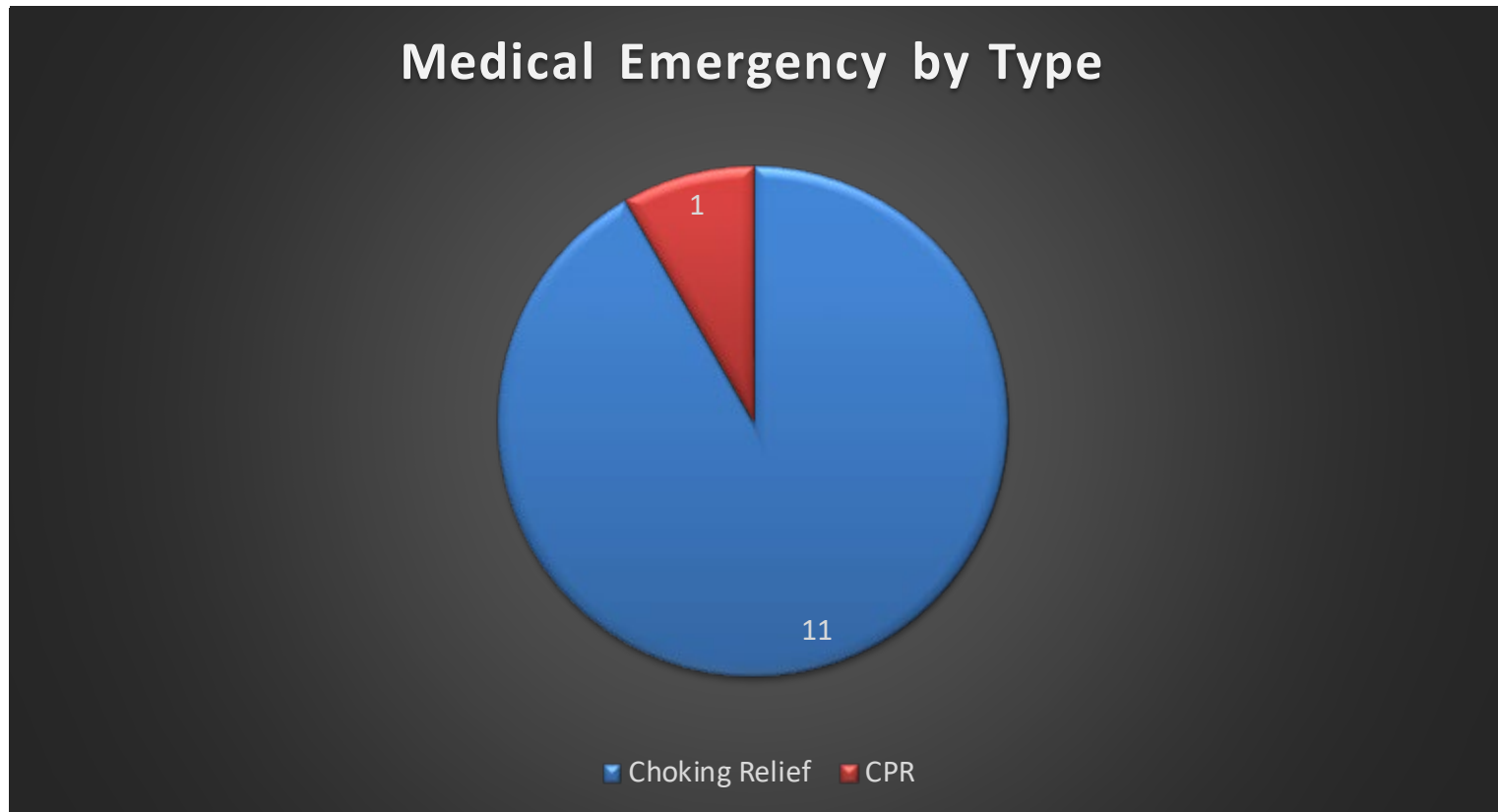
- 18 unique individuals
- 5 individuals accounted for 54% of total
- 82% of incidents resulted in hospitalization
- 48% of individuals had a prior Attempted Suicide MUI
- 16 of the 18 individuals had a prior Mental Health diagnosis
 - Those 16 accounted for 25/28 incidents (89%)

Medical Emergency

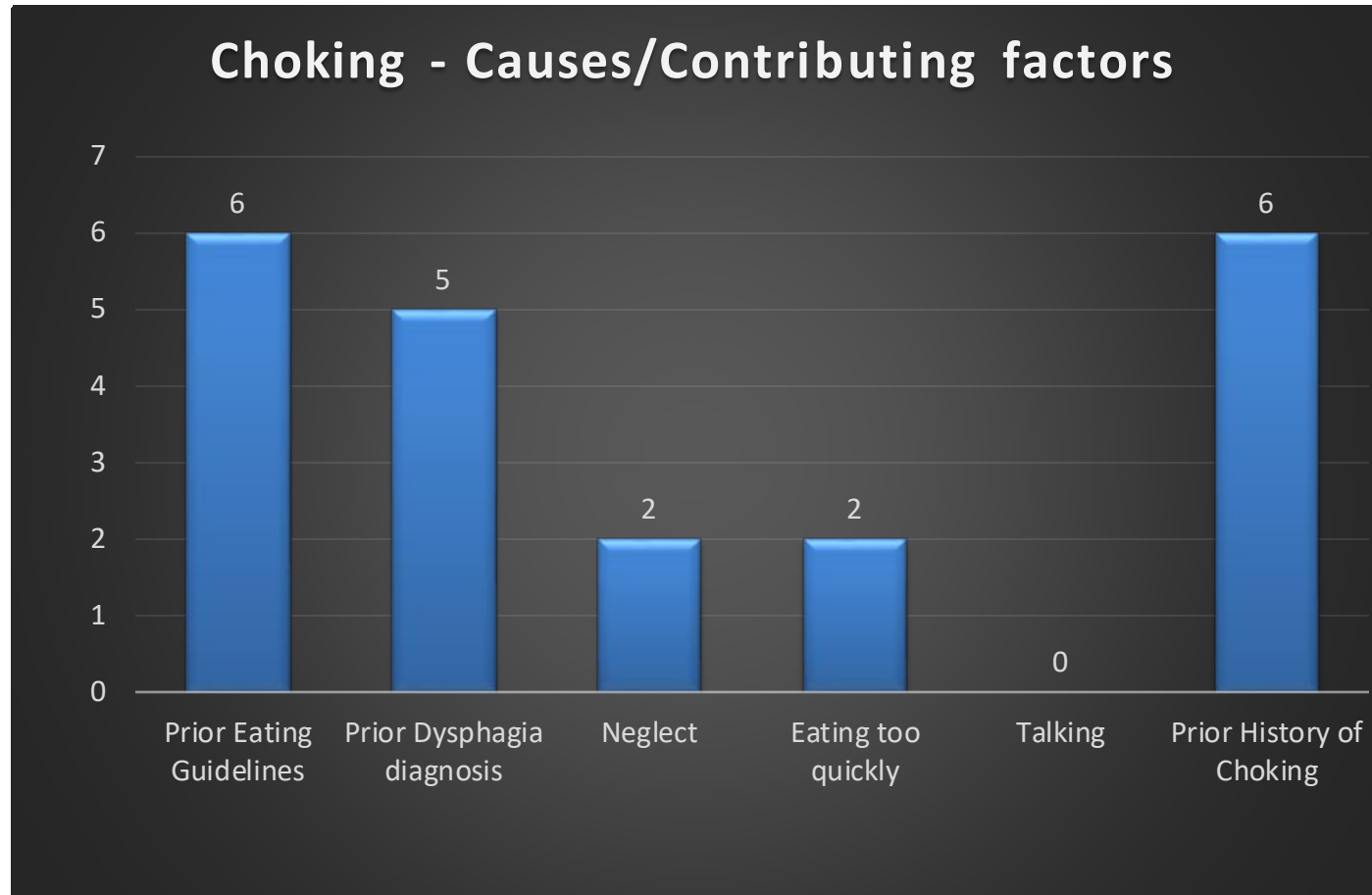
- An incident where emergency medical intervention is needed to save an individual's life



Medical Emergency

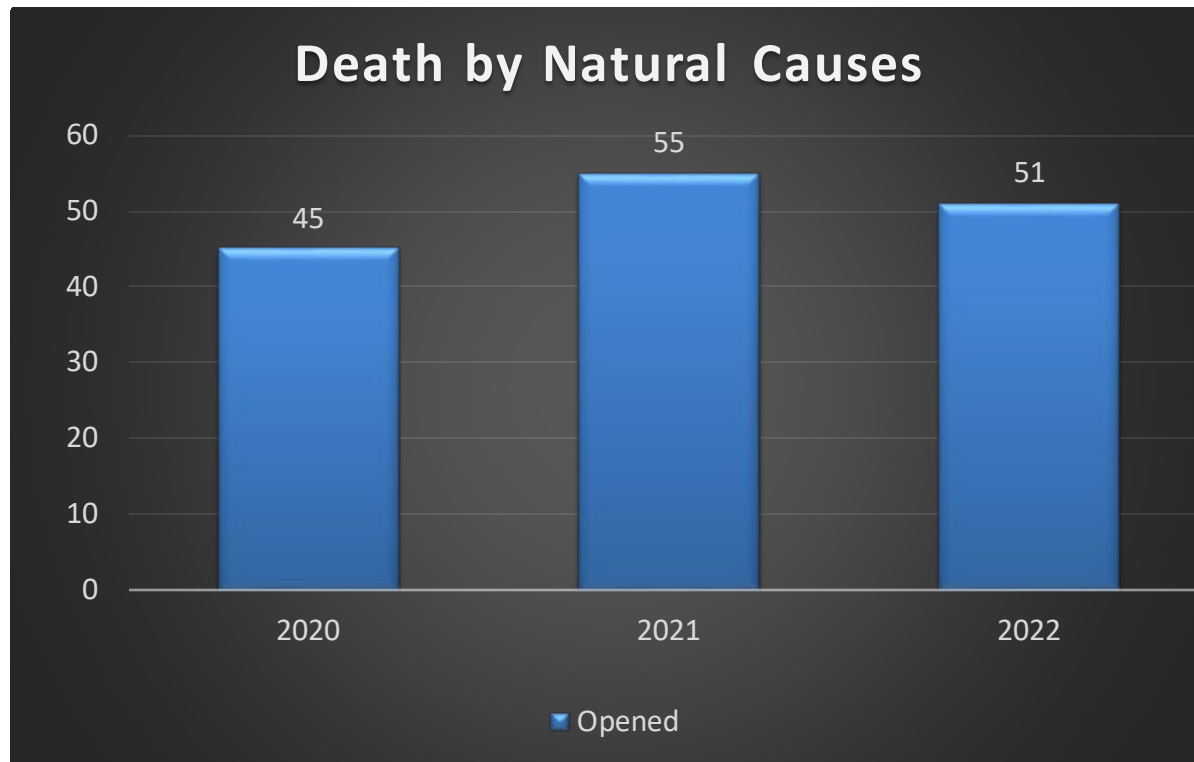


Medical Emergency

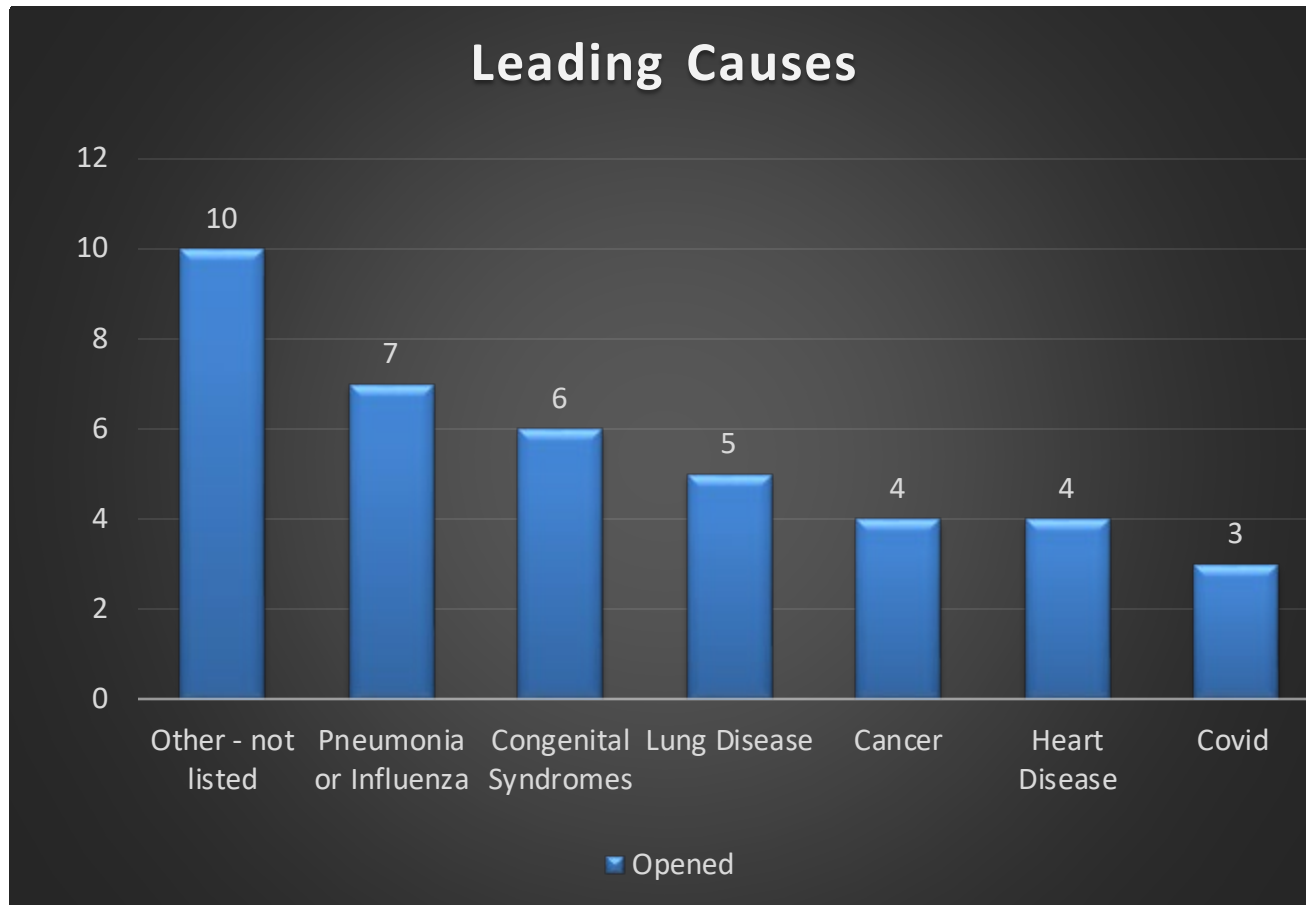


Non-Accidental/Non-Suspicious Death

- The death of an individual by natural causes without accidental or suspicious circumstances

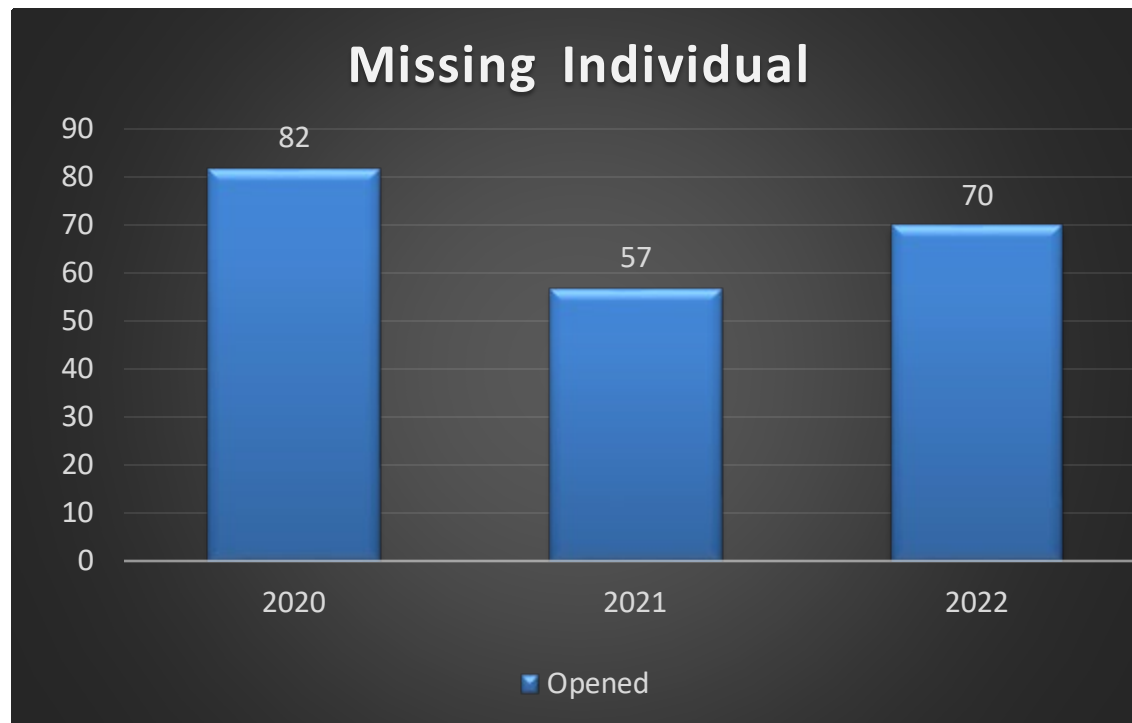


Non-Accidental/Non-Suspicious Death



Missing Individual

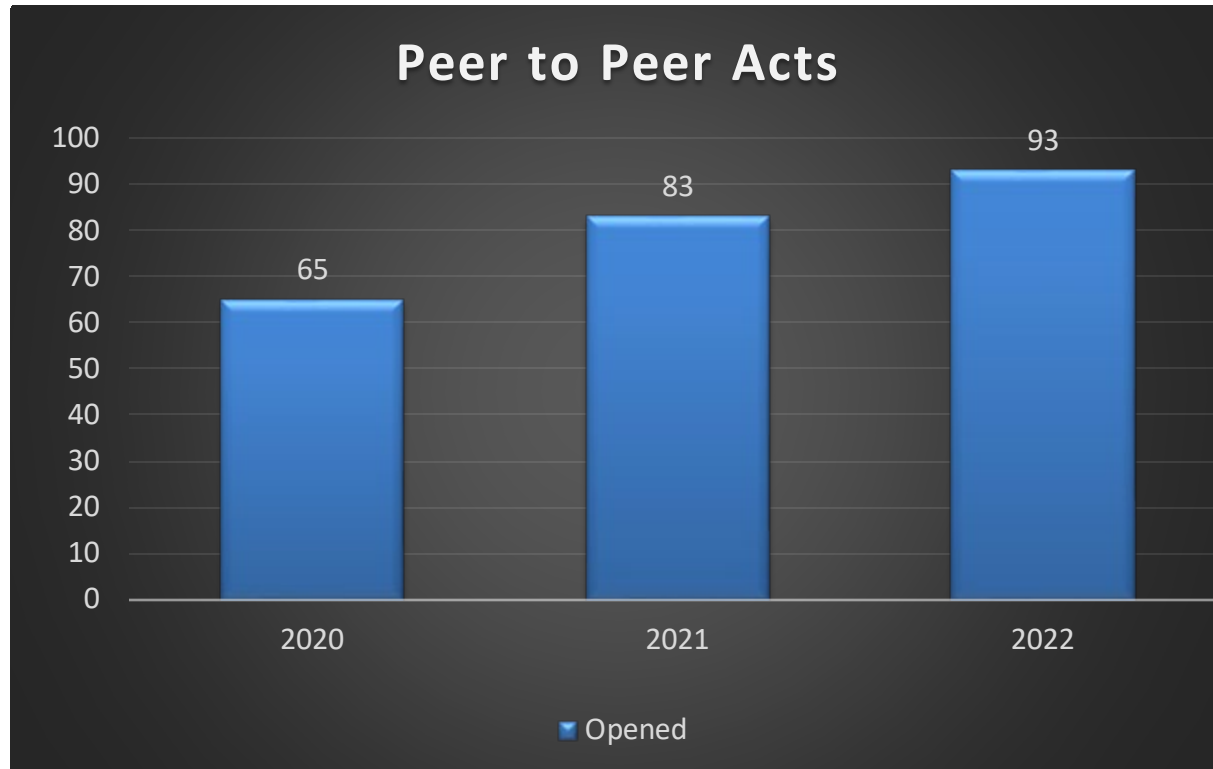
- An individual's whereabouts are unknown and the individual is believed to be at imminent risk of harm to self or others



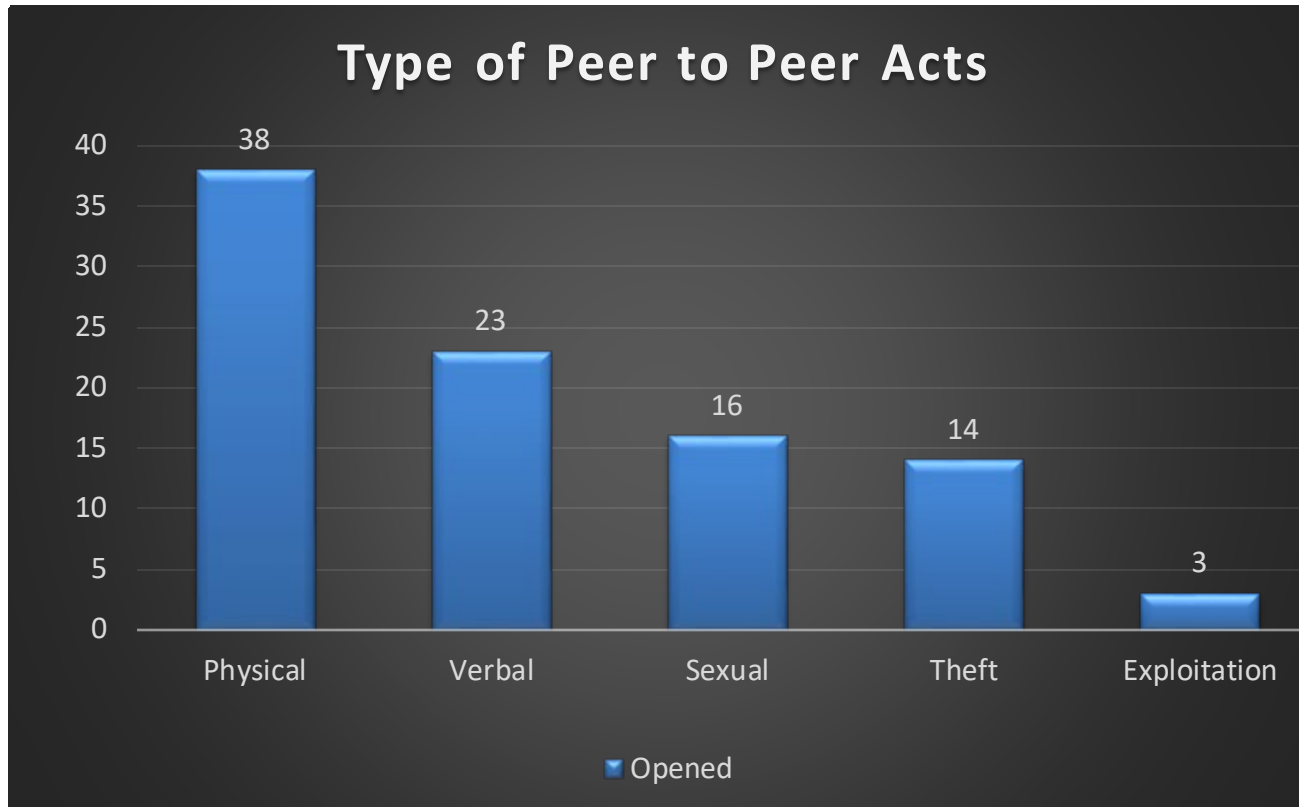
Missing Individual

- 9 individuals had 2 or more incidents
- 5 individuals accounted for 32 of the 70 incidents (46%)
- Neglect was not a significant concern
- Common causes:
 - Individual left to be independent
 - Many individuals aware staff cannot follow if peers are present
 - Seek out friends/family
 - Upset about various things (asked to complete task/want unable to be met/antecedent unclear)
 - Related to thoughts of harm/mental health issues

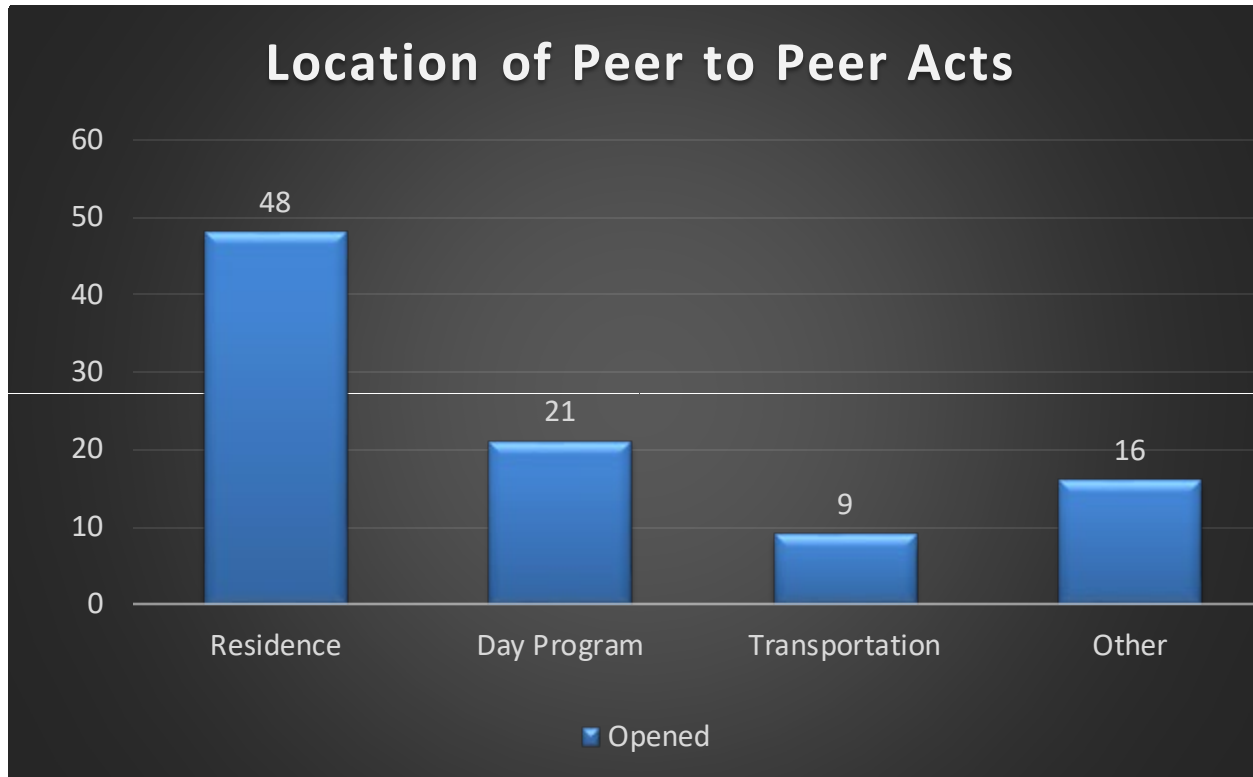
Peer to Peer Acts



Peer to Peer Acts

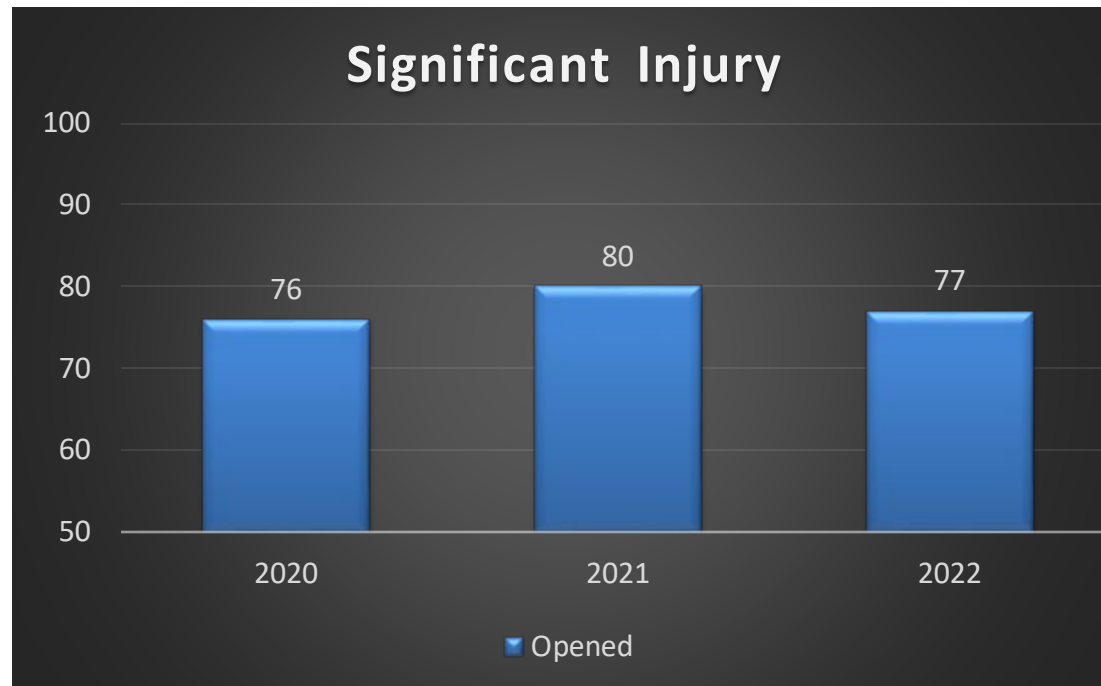


Peer to Peer Acts

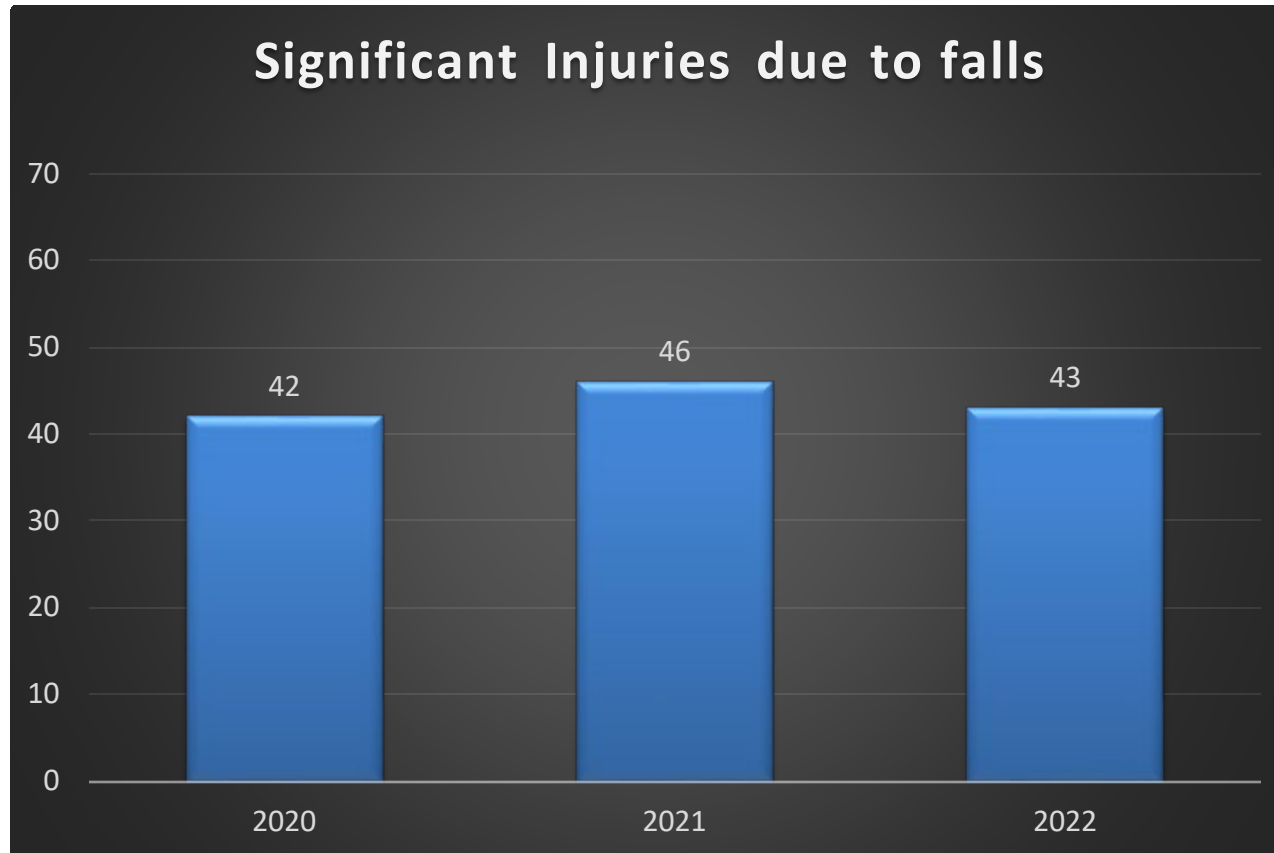


Significant Injury

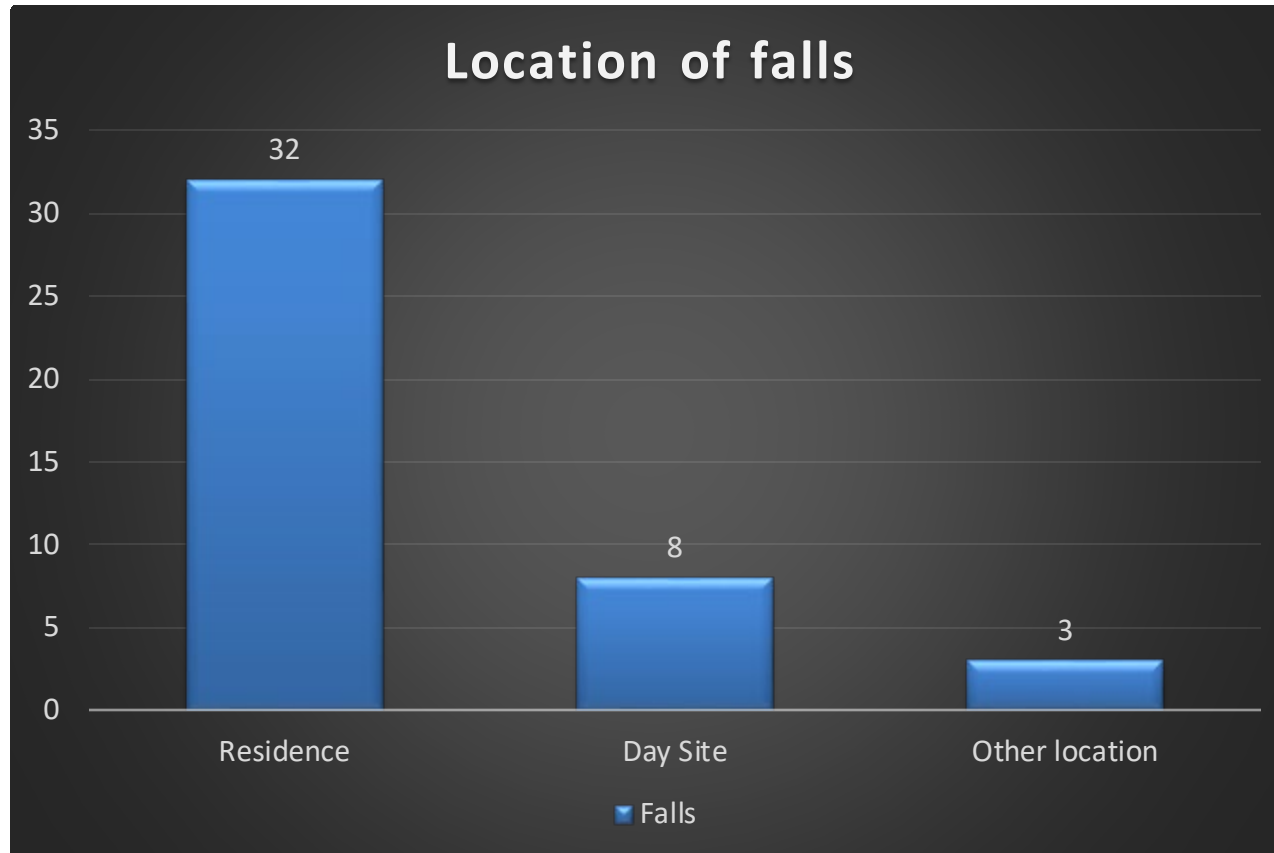
- An injury of known/unknown cause that results in concussion, broken bone, dislocation, 2nd/3rd degree burn, immobilization/casting, or 5+ sutures



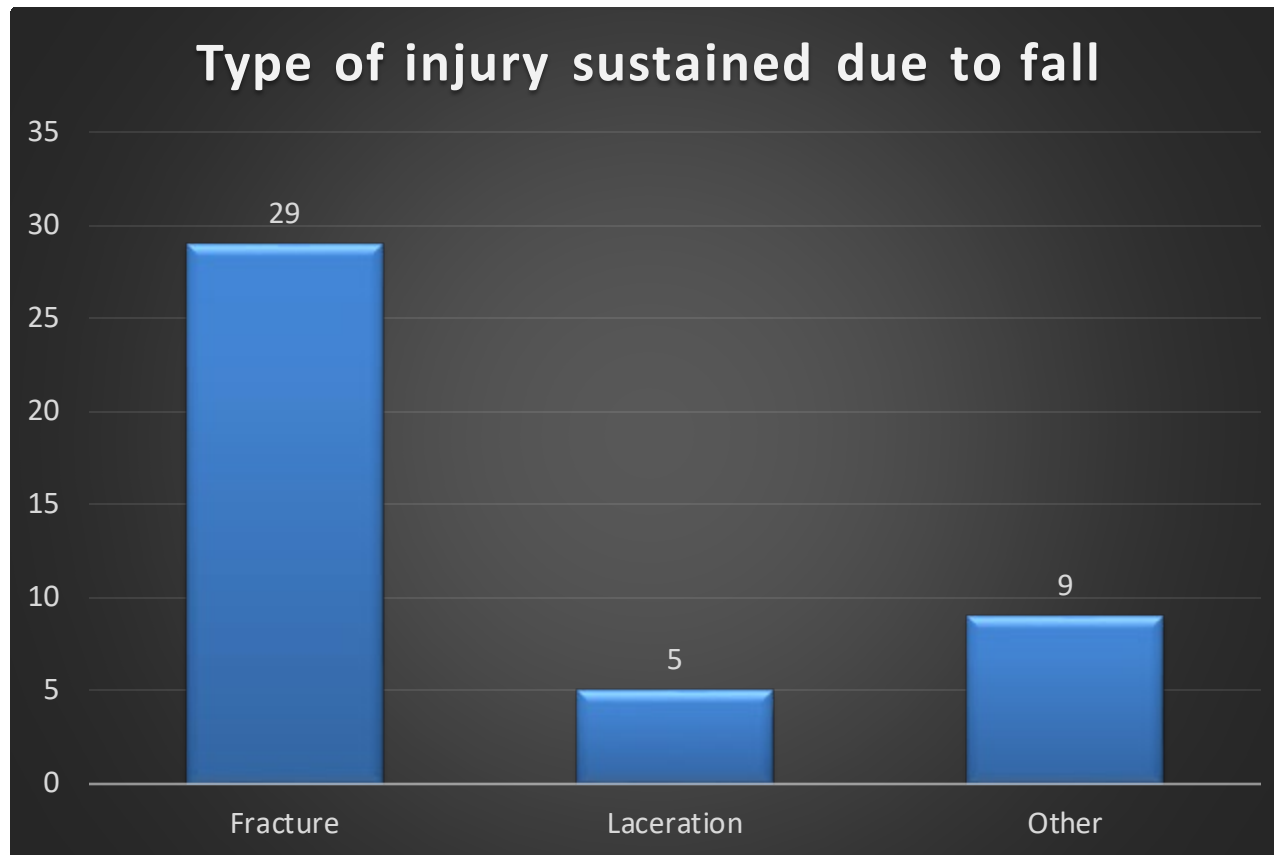
Significant Injury



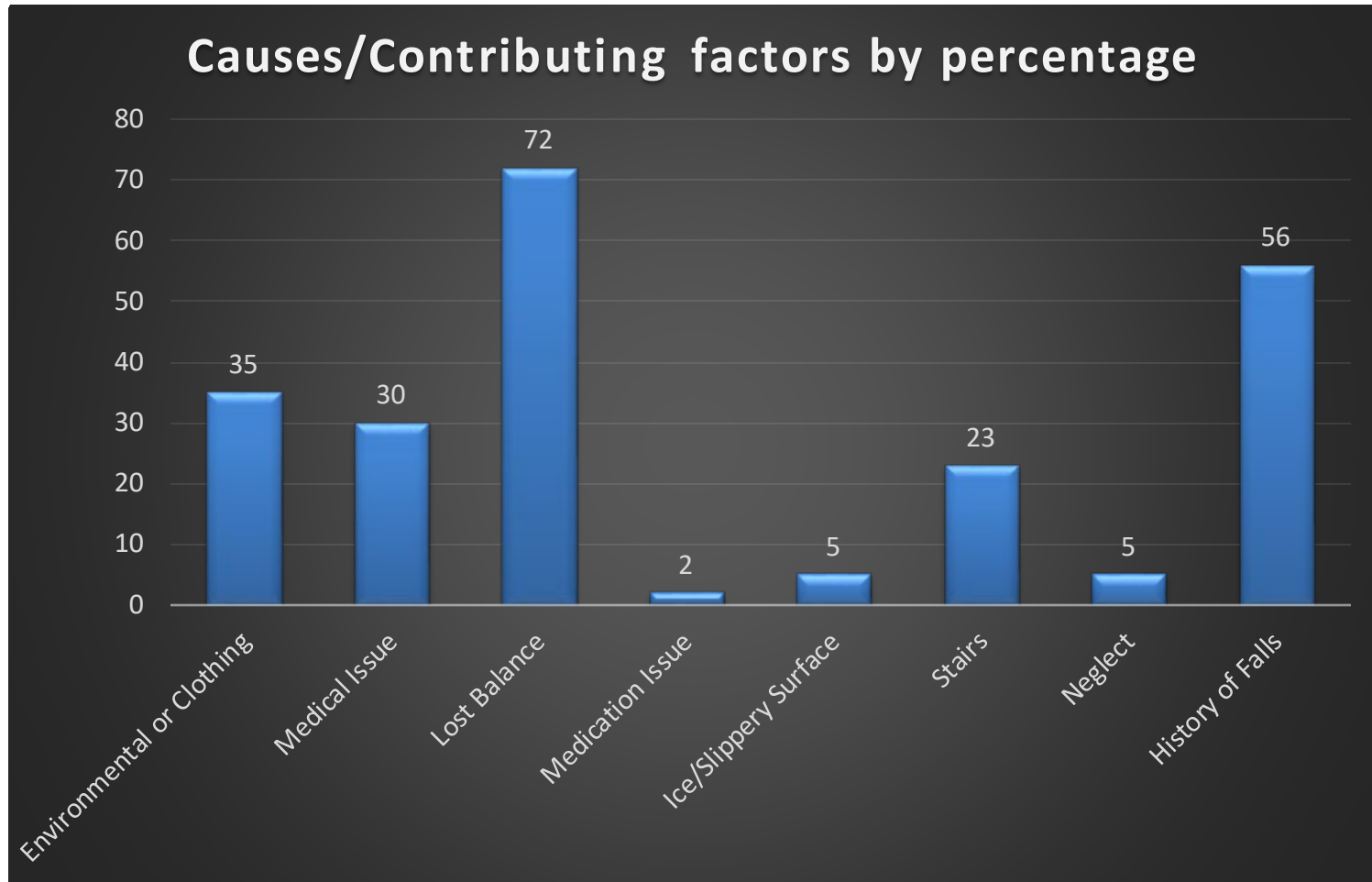
Significant Injury



Significant Injury



Significant Injury

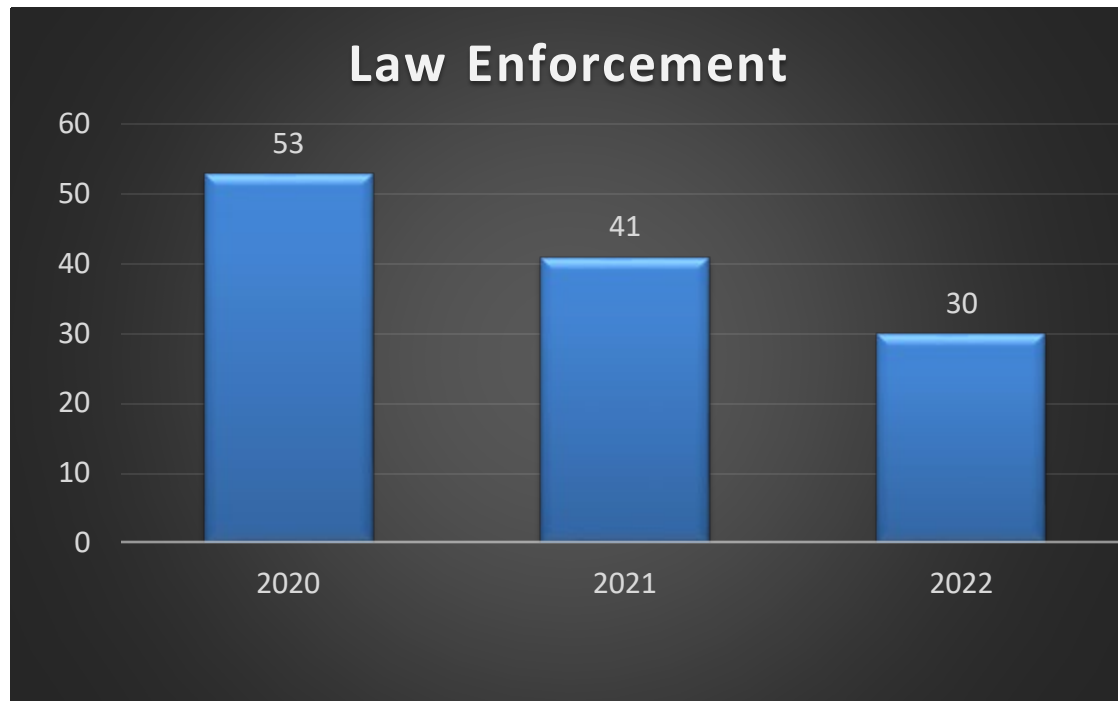


Category C MUIs

- Law Enforcement
- Unanticipated Hospitalization
- Unapproved Behavioral Supports

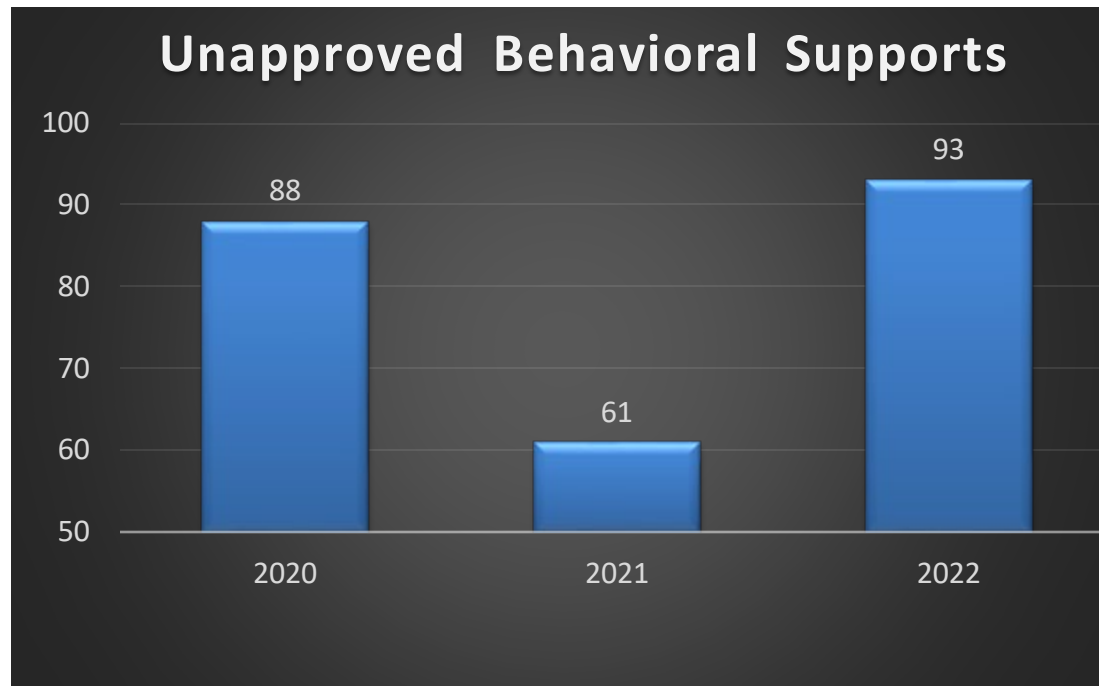
Law Enforcement

- An individual is charged, arrested, incarcerated, or tased



Unapproved Behavioral Support

- Use of a restrictive measure implemented without approval of the human rights committee or without informed consent, that results in risk of harm to an individual served

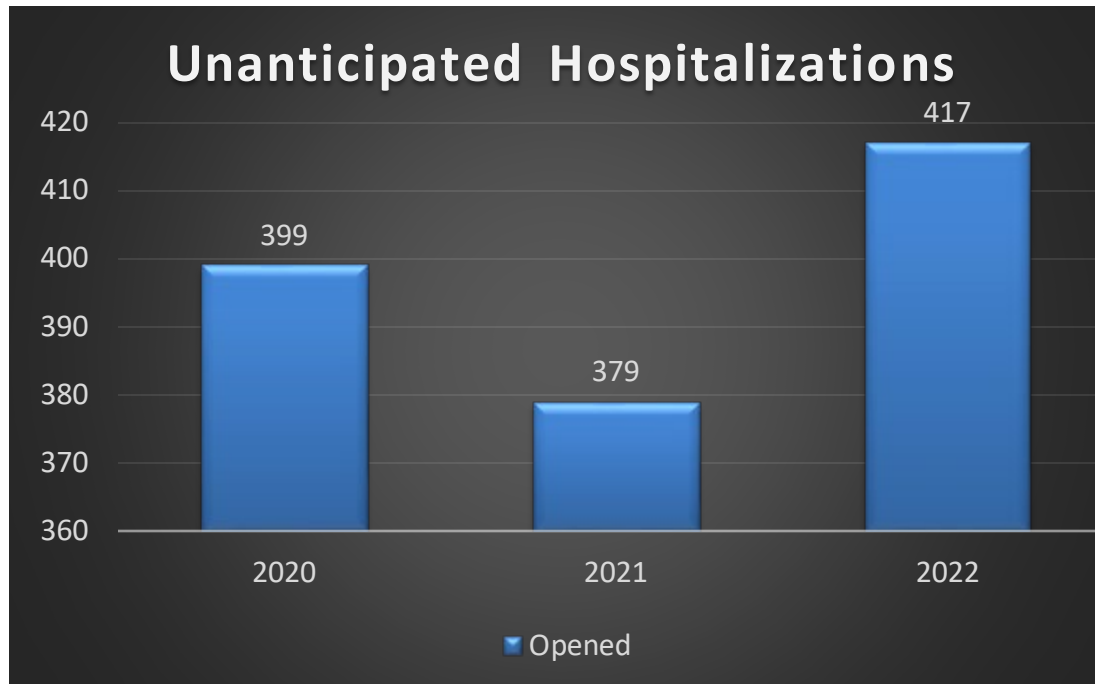


Unapproved Behavioral Support

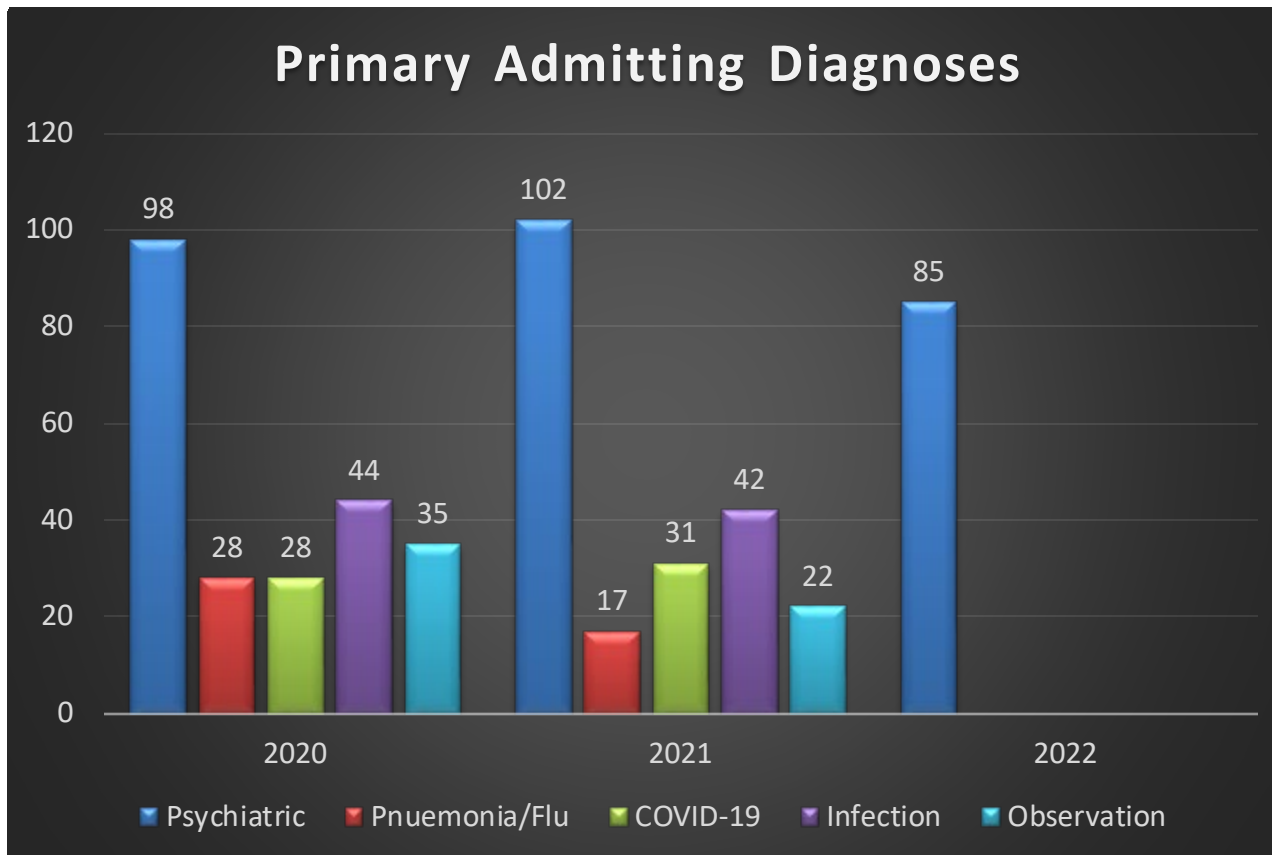
- Include Physical, Chemical, Mechanical and Time Out interventions
- Physical interventions continue to account for the vast majority of Unapproved Behavioral Supports
 - Restraint of one or more appendage
 - 1 or 2 person escorts
 - Finger peel/Hair or clothing release
- Common Causes and Contributing Factors:
 - A want/need not being met
 - Routine interrupted or changed
 - Being asked to start or stop an activity
 - Mental Health/Autism

Unanticipated Hospitalization

- Any hospital admission or hospital stay over 24 hours that is not pre-scheduled or planned



Unanticipated Hospitalization



How Summit County Compares to Statewide Trends

- The 2020 & 2021 data was significantly impacted by the COVID-19 pandemic, as evidenced by several categories in 2022 returning to and often exceeding 2019 levels.
- Ohio saw a 1% increase in the number of overall MUIs filed in 2022.
 - Summit County saw a 14% increase.
- Alleged Neglect MUIs increased 12% statewide in 2022.
 - Summit County saw a 63% increase.
- Physical Abuse MUIs increased 17% statewide in 2022.
 - Summit County saw a 13.6% increase.
- Verbal Abuse MUIs increased 11% statewide in 2022.
 - Summit County saw a 18.7% increase.
- Misappropriation MUIs increased 16% statewide in 2022.
 - Summit County saw a 19% increase.

How Summit County Compares to Statewide Trends

- Significant Injury MUIs decreased 3% statewide in 2022.
 - Summit County saw a 3.75% decrease.
- Attempted Suicide MUIs increased 21% statewide in 2022.
 - Summit County saw no change.
- Unanticipated Hospitalizations remain the most filed MUI category, accounting for 33% all MUIs filed. Ohio saw a 5% increase in 2022.
 - Summit County saw a 10% increase.
- Unapproved Behavioral Support MUIs decreased 1% statewide in 2022.
 - Summit County saw a 52.5% increase.
- Law Enforcement MUIs increased 17% statewide in 2022.
 - Summit County saw a 26.8% decrease.

Noted Trends/Patterns in 2022

- Summit County saw the number of MUI categories increase 14.3% from 2021.
 - Summit DD investigated 1419 total MUI categories in 2022 vs. 1241 total categories in 2021.
- Significant **decreases** from 2021 were noted in the following categories:
 - Failure to Report
 - Law Enforcement
- 2021 levels that **remained consistent** through 2022 were noted in the following categories:
 - Deaths (Natural & Accidental/Suspicious)
 - Sexual Abuse
 - Exploitation
 - Attempted Suicide
 - Significant Injury
 - Medical Emergency

Noted Trends/Patterns in 2022

- Significant **increases** from 2021 were noted in the following categories:
 - Alleged Abuse – Verbal
 - Alleged Abuse – Physical
 - Misappropriation
 - Neglect
 - Peer to Peer Acts
 - Prohibited Sexual Relations
 - Rights Code Violations
 - Missing Individuals
 - Unapproved Behavioral Supports
 - Unanticipated Hospitalizations

Summit County rankings

- Categories reported & opened in Ohio in 2022:
 - Physical Abuse - #1
 - Sexual Abuse - #3
 - Verbal Abuse - #1
 - Neglect - #1
 - Attempted Suicide - #2
 - Exploitation - #4
 - Law Enforcement - #6
 - Medical Emergency – T#6
 - Misappropriation - #2

Summit County rankings

- Categories reported & opened in Ohio in 2022:
 - Missing Individual - #2
 - Peer to Peer - #1
 - Prohibited Sexual Relations – T#1
 - Rights Code Violations – T#5
 - Significant Injuries - #5
 - Unanticipated Hospitalizations - #3
 - Unapproved Behavioral Supports - #3
- Summit County has the 4th largest population of people served in Ohio (4,996) and comes in at #11 with a reporting rate of 284 per thousand.

Discussion Items

- How can we better aid DSPs to follow supervision supports outlined in the ISP?
 - The number of Significant Injuries due to falls has remained consistent in the lower to mid forties each of the last three years. How can we make an impact in this area to decrease falls?
 - Available staffing has continued to be cited as an issue impacting MUIs overall. Is this improving, getting worse or staying the same? How has your agency addressed this issue?
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Thank You!

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