



2024 MUI Stakeholder Committee Meeting

Wednesday, March 20, 2024, 1:00 pm to 2:15 pm

Attendees: Matt Klink, Wayne Hershey (virtually), Billie Jo David, Drew Williams, Gary Vierstra (virtually), Mary Grzegorek, Tony Britt (virtually), Dawn George (virtually), Heather Campbell-Wilson (virtually), Dawn Miller

Absent: Sarah Mushenheim, Janet Barstow, Yvette Diaz, Michele Moenter

1. Attendee introductions
2. Matt Klink began presentation. Role of committee is to review and share the data prepared by the county board to identify the trends and patterns.

Overall trends

Overall MUI count up less than 3%. Category A MUIs up 4%.

Category A MUIs

Accidental or suspicious death – 4, same as past years

Alleged Abuse – Physical – slight decline, with more substantiated this year

Alleged Abuse – Sexual – increased, with more substantiated this year

Alleged Abuse – Verbal – we are seeing a consistent increase

Alleged Neglect – increased, substantiation rate was very increased. Supervision neglect happening in primary residence. Increase in DSP sleeping on shift and DSP leaving shift without relief

Exploitation – large increase this year

Failure to Report – large increase this year in reporting and substantiation

Misappropriation – Is continuing to rise year after year, substantiation rate is a large increase also; EBT card, many appear to be part of organized criminal activity

Prohibited Sexual Relations – total remains low, none substantiated

Rights Code Violation – total remains low

Category B MUIs

Attempted Suicide – slight decrease this year

20 different unique individuals and 4 of those individuals counted for just over 36% of the overall total.

84% of all these incidents resulted in specific hospitalization as opposed to just ER treatment or inpatient observation.

75% of individuals that had an attempted suicide MUI last year had a prior one in either the last year or in the years past

All 20 individuals had a prior mental health diagnosis.

Medical Emergency – increased to 19, choking relief still primary cause, CPR and EpiPen incidents increased

Non-Accidental/Non-Suspicious Death – this has stayed relatively stable over the last few years with our aging population, cancer was primary cause

Missing Individual – big decrease

Peer to Peer Acts – nothing significant, used to be physical was most but 2023 was verbal acts

Significant Injury – remained consistent over the last few years, around 75 to 80, falls are the predominant reason for significant injuries, location being the residence followed by day program,

Matt asked if there were any questions. Comment: Mary: question about Cancer/delayed treatment - no DODD data to show, will follow-up

Category C MUIs

Law Enforcement – increase this year

Unapproved Behavioral Support – decrease from 2023, physical interventions continue to account for vast majority

Unanticipated Hospitalization – largest category by volume

How Summit County Compares to Statewide Trends:

Increased 2% statewide but increased of 2.8% in Summit County; Summit County saw double digit percentage increases in Sexual Abuse, Exploitation, Misappropriation, Medical Emergency and Law Enforcement. Statewide many more categories saw double digit increases.

Category Trends/Patterns

Decreases: Physical Abuse, Missing Individual, Peer to Peer, Unapproved Behavioral Support

Increases: Verbal Abuse, Sexual Abuse, Misappropriation, Exploitation, Failure to Report, Medical Emergency

Discussion Items:

- How to keep peoples' financial interests safe – run credit reports once a year, those who don't want to have anything to do with credit – can put freeze on them, unique EBT codes; trainings available to providers for cybersecurity; can a credit report be worked into a yearly team meeting? How-to for people studying independent living.
- How is staffing impacting providers this year as opposed to previous years? Heather - staffing has been better, pay increases have helped, staff appreciation events. Tony – also noted pay increases and staff appreciation, Drew – recruitment, retention support from Summit DD available.
- When staff is onboarding, is there training on how to write an MUI? Tony: yes, there is training but they need to keep doing training; they have gotten to using an electronic system. Heather – training with onboarding, some managers don't take/have time to help staff. Matt – MUI is preparing a report writing training to be offered in the 3rd quarter this year.