

Unusual Incident Example

Example Incident: Louis is a 75-year-old male who resides with 3 other men in a home staffed by Perfect Homes, Inc. He had hip surgery 3 months ago, which has led to increased mobility concerns. Louis was given a walker but has been reluctant to consistently use it. Last night, he got up to use the restroom and tripped over the corner of a desk in his room, resulting in a fall. He was taken to the ER, but x-rays were negative for fractures. Louis was released the same day without being admitted and is sore but resting at home.

What information/interviews would you gather/complete for your UI investigation?

- Louis, staff at the home, possibly the guardian or other providers

What do you think could be the cause and contributing factors for this incident?

- Louis' recent surgery and mobility concerns, reluctance to use his walker, tripping over his desk

Who should be involved with the prevention plan development?

- The SSA, guardian/individual, the provider of incident, any other provider that may be affected by the plan's implementation, possibly medical professionals, etc.

What ideas do you have for a prevention plan to address those cause and contributing factors?

- Develop program or training for staff & Louis to encourage use of the walker, referral for PT or OT, moving the desk, review the home for other tripping hazards, bed alarms, etc.

Who should monitor the prevention plan for effectiveness and how would you determine the prevention plan is working?

- The provider of incident would primarily be responsible for monitoring the effectiveness of the prevention plan, but other team members would also assist with this depending on their role for implementing the prevention plan
- The effectiveness of the prevention plan would be determined by whether a similar incident re-occurred after the prevention plan's implementation. Prevention plans should be considered dynamic supports that can be changed or eliminated based on the ongoing needs of the individual.