

Important Contact Information

Summit DD Contacts

- 1. Provider Support**
 - a. Voice Mail - 330-634-8110
 - b. Email - providersupport@summitdd.org
- 2. MUI Department –**
 - a. Main Number – 330-634-8684
 - b. Afterhours MUI Reporting Number - 1-877-271-6733
 - c. Email Address - MUIReports@summitdd.org
 - d. MUI Fax Number - 330-634-8553
- 3. Family Engagement Program (FEP) –**
 - a. Available to individuals eligible for Summit DD services who are between the ages of 0-22, living at home with a parent or guardian and who do not have waiver funding.
 - b. Contact Jennie Petrarca at jpetrarca@summitdd.org

DODD Contacts - Listen to the prompts in case they have change

1. Main Number – 800-617-6733
 - a. Payment Information – Option 2
 - b. Billing - Option 3
 - c. IT-Option 4
 - d. Certification – Option 5

EVV/PNM Medicaid Contacts

1. Applicable for providers of routine HPC, PD HPC, and/or IO Waiver Nursing
2. EVV Customer Care – 855-805-3505
3. Ohio Medicaid Provider Hotline (PNM)– 800-686-1516
4. General EVV Questions Email – EVV@medicaid.ohio.gov

GT Independence - For providers providing participate directed services

1. Main Number – 877-659-4500
2. Website – www.gtindependence.com

Ohio Pays/ Ohio OBM Shared Services Contact Center

1. Main Number – 1-877-644-6771, Monday-Friday, 8 a.m.- 5 p.m. EST
2. Website – OBM.SharedServices@OBM.ohio.gov

NPI

1. Main Number – 800.465.3203
2. Website – customerservice@npienumerator.com

